SOLICITATION/CONTRACT/ORDER FOR COMMERCIAL ITEMS OFFEROR TO COMPLETE BLOCKS 12, 17, 23, 24, & 30						1. REQUISITION NO.			PA	GE 1 OF	97	
2. CONTRACT NO.	CT NO. 3. AWARD/EFFECTIVE DATE 4. ORDER NO.				5. SOLICITATION NUMBER		6. 8	6. SOLICITATION ISSUE DATE				
							VA-797-11-	/A-797-11-RP-0176			08-19-2011	
7. FOR SOLICITATION a. NAME Christine A. Szrom, Sr. Contra Christine.Szrom@va.gov			act Specialis	st	b. TELEPHONE NO. (No Collect Calls) (708) 786–4936				TIME1	DUE DATE/LOCAL 0-06-2011 2:30PM CDT		
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30b. NAME AND TITLE OF SIGNER (TYPE OR PRINT)  30c. DATE SIGNED				31b. NAME OF CONT	ME OF CONTRACTING OFFICER (TYPE OR PRINT)  31c. DATE SIGNE				DATE SIGNED			

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32e. MAILING ADDRESS OF AUTHORIZED GOVERNMENT REPRESENTATIVE				32f. TELEPHONE NUMBER OF AUTHORIZED GOVERNMENT REPRESENTATIVE					
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41a. I CERTIFY THIS ACCOUNT IS CORRECT AND PROPER FOR PAYMENT 42:				42a. F	RECEIVED E	BY (Print)			
41b. SIGNATURE AND TITLE OF CERTIFYING OFFICER 41c. DATE			42b. RECEIVED AT (Location)						
				42c. DATE REC'D (YY/MM/DD) 42d. TOTAL CONTAINERS					

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# **SECTION B - CONTINUATION OF SF 1449 BLOCKS**

# **DEFINITIONS**

TERM	<u>DEFINITION</u>
Allowances	Deductions from product price lists or invoices.
Branded Label Products	Manufacturer labeled products; i.e. Kellogg's, Campbell's, Pillsbury, Stouffer's, Sara Lee, Dixie, Solo, etc.
Centralized Warehouse	Regional warehouse owned by the PV and used to buy products in larger quantities than local warehouses can hold or sell. Products are "re-distributed" to local warehouse designated as servicing SPV customer. Centralized
Re-distribution Center	Warehouse is considered to be the contractor's point of distribution for Landed Product Price. (Refer to Landed Product Price definition)
Comparable Terms and Conditions	In determining whether terms, conditions, and goods and services are similar or comparable, the following factors shall be relevant: total sales, contract duration, date and time of offer and purchase, drop size, geographic distance from a given USF distribution center, geographic area, overall service requirements, number of proprietary items, number of total items under contract, product mix, payment terms, credit terms, reporting requirements, delivery frequency, contract terms and conditions, as well as any other unique requirements that may be presented by the Government or other commercial and noncommercial customers serviced by the Contractor.
Contracting Officer (CO)	Government officials with the authority to award, administer, and obligate the Government to the responsibilities of any resultant contract(s) awarded against this solicitation. The CO for this contract is located at the Department of Veterans Affairs, National Acquisition Center (NAC), in Hines Illinois. The CO serves as the liaison between the SPV and all customers participating under this program.
Contracting Officer Technical Representative (COTR)	A Government official delegated by the VANAC Contracting Officer acting within the limits of his/her authority; serves as a liaison between the SPV and the VANAC Contracting Officer.
Commissary	Consolidated Production Unit Produces food for multiple serving sites.

<u>TERM</u>	<u>DEFINITION</u>
Cost Recovery Fee (CRF)	Administrative fee for using the VA SPV contract. Collected by distributor (included in Distribution price), 0.5% of total purchases, and quarterly distributed to VA Supply Fund.
Delivered Price (DP) (calculation)	Price from PV to SPV contract customer.  Formula to be used by PV that delineates the customer price.  Landed Product Price + (LPP X Adjusted DSP) = Delivered Price
Distribution Price (DSP)  Adjusted Distribution Price	Fee, fixed percentage of product price based on product category, area of country (VISN), and year of contract. Pricing element offered and awarded under SPV contract.  DSP + CRF= Adjusted Distribution Price which is used to calculate DP
Deviated Pricing Agreements	Discounted pricing agreements based on committed volume purchasing with manufacturer/suppliers for SPV customers through the PV. Also see product standardization.
Electronic Data Interface (EDI)	A technique for electronically transferring and storing formatted information between computers utilizing established and published formats and codes, as authorized by the applicable Federal Information Processing Standards.
Electronic Fund Transfer (EFT)	Any transfer of funds, other than a transaction originated by cash, check, or similar paper instrument, that is initiated through an electronic terminal, telephone, computer, or magnetic tape, for the purpose ordering, instructing, or authorizing a financial institution to debit or credit an account. The term includes Automated Clearing House transfers, Fedwire transfers, and transfers made at automatic teller machines and point-of-sale terminals. For purposes of compliance with 31 U.S.C. 3332 and implementing regulations at 31 CRF part 208, the term "electronic funds transfer" includes a Government-wide commercial purchase card transaction.
Exclusive Brand Product	Products marketed under trademarks owned or licensed by US Foods or its affiliates, including but not limited to products for which US Foods or its affiliates have exclusive marketing and/or sales authority, property rights in a proprietary product formula, or have supplied raw materials or packaging for the finished product.

TERM	<u>DEFINITION</u>
НАССР	Hazard Analysis Critical Control Point Method of identifying processes and procedures that affect food safety. Website for further information: <a href="www.FSIS.USDA.gov">www.FSIS.USDA.gov</a>
Honor System Receiving	Delivery is made to appropriate receiving site and facility documents number of cases received but delays checking product quality until after driver leaves. Facility must call PV within 24 hours to declare any product problems and obtain appropriate credit.
IHS	Indian Health Service – An Agency within the Department of Health and Human Services which is responsible for providing Federal Health Services to American Indians and Alaska Natives.
NFS	Nutrition & Food Services – SPV Contract Program Office
Off Invoice Customer Rebate Allowance	Deduction shown on the face of the manufacturer/supplier's or VA Approved Supplier's invoice off product price as it is invoiced to the distributor (not the customer invoice).
Off List Allowance – Deviated Pricing	List price is the manufacturer/supplier's product price list that incorporates all product production and distribution costs and is usually based on quantity purchased; i.e. truckload, pallet, case, etc. as delivered to distributors.  Deviated pricing agreements with manufacturer/suppliers or VA Approved Suppliers are usually based on fixed prices or allowances off list price.
Ordering Officer (VA Only)	Non-warranted federal employees designated in writing as ordering officers by the NAC contracting officer. Ordering Officers are authorized to place orders through the SPV contract and are precluded from negotiating prices, and precluded from negotiating/changing contract terms.
Point of Distribution	SPV's local warehouse designated to service customer.
Private Label Products	Distributor develops product specifications and contracts with manufacturer to produce product to those specs and label products with distributor name.  Private labeled products are also known as Exclusive Brands.

<u>TERM</u>	<u>DEFINITION</u>
Product Categories	SPV contract products categorized by type of storage and major commodity type. Categories in the SPV contract are used to refine product characteristics for the best pricing mechanism. The solicitation contains 11 SPV product categories.
Product Standardization	Special pricing agreements for SPV contract customers from manufacturer/supplier or VA Approved Supplier for SPV- committed purchase of manufacturer/supplier's product line. Agreements are fixed prices or allowances that reduce product price before distribution price is added.
Product Price	Price of product (per invoice) from manufacturer/supplier or VA Approved Supplier to distributor's point of distribution.
Landed Product Price (LPP)	Landed Product Price (LPP) shall be the manufacturer/supplier or VA Approved Supplier's delivered selling price to the SPV contractor's point of distribution. If the supplier does not meet the definition of manufacturer/supplier then it must be approved by the NAC Contracting Officer and listed in the contract as a VA Approved Supplier in order to be a valid supplier.
	If the delivered selling price is other than FOB destination or the manufacturer/supplier's invoiced 3 <sup>rd</sup> party freight charge, the SPV contractor may include a transportation fee (see definition) to the contractor's point of distribution.
Customer Rebate	Credit offered by manufacturer/supplier or VA Approved Supplier to incentivize SPV customer to purchase particular products and/or increase volume of these products purchased. May be offered as price reductions "off invoice customer rebate allowance" for a period of time or as a coupon type program with rebate to customer after purchase period ends. A rebate that is reflected in the amounts shown on the face of the Supplier invoice (referred to as "Off-invoice Customer Rebate Allowances") or designated by the manufacturer/supplier or VA Approved Supplier to be passed on to the Government is processed as an Off-Invoice Customer Rebate Allowance, a credit through PV or check from manufacturer/supplier or VA Approved Supplier to customer's facility fund control point based on variety of circumstances; i.e. manufacturer pricing incentives, coupons, healthcare allowances, etc. Used to encourage purchase of specific product(s) or quantities.

<u>TERM</u>	<u>DEFINITION</u>
SKUs	Stock Keeping Units – general term that refers to the number of items stocked within a warehouse.
SPV	Subsistence Prime Vendor – A business concern that serves as the major provider of a broad range of food and foodservice products. A prime vendor is responsible for maintaining adequate inventory levels and delivering products to participating facilities. A Subsistence Prime Vendor is also referred to as "contractor" and/or "prime vendor".
Substantive Value	Products that require additional handling from manufactured state to customer use. They may be products that are repackaged to smaller sizes or different containers, or products altered in flavor or structure. Products that are considered to have substantive value may include but are not limited to: marinated or mixed products; meats or prepared fruits or salads, sliced, diced, or ground; produce, meat or coffee beans, or split cases of products; one gallon from case of four salad dressings, or one watermelon from crate, etc. Excludes but is not limited to additional marketing costs. NAC Contracting Officer must determine if price changes are warranted or if a non-manufacturing supplier is valid based on substantive value change.
Supplements (Dietary)	Food products specially formulated and commercially prepared to be used to supplement or replace normally eaten meals. Includes oral and tube feeding products, spike sets, feeding pumps, and thickener products and prethickened beverages. Products and prices determined by separate VA National Contract.
Manufacturer/Supplier  VA Approved Supplier	Is a manufacturer or supplier who takes possession or title of the product.  Any "non-manufacturing supplier" who does not take possession or title of the product must first be approved by the NAC Contracting Officer as a valid supplier and listed in the contract in order for their price to be considered as a valid Landed Product Price (delivered selling price) to the SPV. (Refer to Statement of Work Section 14.A.g)

<u>TERM</u>	<u>DEFINITION</u>
Transportation Fee	A transportation fee utilizing the SPV contractor's freight management systems may be added onto the Landed Product Price if the delivered selling price by the manufacturer/supplier or VA Approved Supplier is other than FOB Destination or manufacturer/supplier's invoiced 3 <sup>rd</sup> party freight charge. Examples of freight management activities may include negotiated manufacturer/supplier or VA Approved Supplier pick-up allowances, backhauling allowances and 3 <sup>rd</sup> party freight intermediary carriers.
Value Added Services	Services offered by the Contractor which are not required by the contract but are offered to customers of the contract. These services may include, but are not limited to, educational materials or classes on proper food handling and sanitation, Chef presentations to staff on food production techniques, menu planning programs or suggestions and recipes, management programs that provide benchmarking costs and services, IT integrations with third party software, conducting food shows that help showcase manufacturer/supplier or VA Approved Supplier products and discount opportunities, educational programs that address Joint Commission recommendations for patient feeding, acting as a resource for food industry trends and changes, regional and national marketing, freight management, procurement leverage, consolidated warehousing, quality assurance, and performance-based product marketing.
VCS	Veterans Canteen Service – established by law as the VA provider of retail foodservice and other common use items.
VISN	Veterans Integrated Services Network – 21 regional, geographic areas of multiple healthcare facilities that provide services to Veterans.

# **SPECIAL INSTRUCTIONS**

Offerors are encouraged to read Section III - Instructions to Offerors prior to reading the solicitation in its entirety.

#### SCOPE OF CONTRACT

The Department of Veterans Affairs (VA) has identified a need for a national prime vendor contract for the purchase and distribution of subsistence commodities and ancillary supplies for all **156** VA Medical Centers (VAMC), **171** Veteran Canteen Service Retail Cafeterias (VCS), and some (90) Other Government Agencies (OGAs). Facilities may be added or removed during the performance period upon mutual agreement between the Government and the SPV contractor. An award will be made to the Contractor who offers and provides the best value for price and identified technical factors.

The government intends to award an Indefinite Delivery-Indefinite Quantity Firm Fixed-Price contract, resulting from this solicitation. The estimated value for the base year, product and distribution price included is \$191,400,000 with a minimum contract amount guaranteed of \$156,000.

VA purchases for FY2010 were \$142,000,000 and OGA purchases were \$47,500,000, product and distribution price included. OGA's were State Veteran Homes, Department of Defense (DoD) Healthcare facilities, Indian Health Service (IHS) facilities, and other Federal Agencies. Additional OGAs are expected to be added each year of this contract. Although VA cannot anticipate the potential number of OGA participants that may be added, the total ceiling for all VA and OGA sales under this contract shall not exceed \$2,000,000,000 for entire performance period, inclusive of the base year and all four option years.

The VA Medical Centers have been grouped into twenty-one (21) geographical areas referred to as Veteran Integrated Service Networks (VISNs) (See Attachment H). OGAs are assigned to a VA VISN corresponding to their geographical location and are listed in a separate section of attachment H. All participating customers must be serviced by this contract and only one contract will be awarded for all VISNs. Offerors may use multiple distribution centers within a VISN however; a single distribution center for all facilities within a VISN is preferred. Each facility within a VISN must be serviced by only one distribution center unless otherwise mutually agreed to by the parties. Offerors are encouraged when developing the service configuration plan to consider the proximity of customer to warehouse and number of customers per warehouse for greatest transportation efficiencies and the maximization of SPV purchasing/stocking potential.

Attachment A lists the VAMCs in each VISN by geographical location and indicates the number of deliveries and maximum drop sites required for each facility and for the retail (VCS) foodservice. Deliveries have been minimized (1 to 3 per week for most facilities) in order to optimize contract pricing. A minimum value of \$1000 per delivery is required for all but a few very small locations shown on Attachment A. The minimum value per delivery for smaller facilities is \$750. Smaller facilities may request every other week deliveries, if appropriate. Larger facilities may require additional deliveries (as listed in Attachment A) or may be incentivized to decrease the number of weekly deliveries, refer to Attachment C, Price Schedule. Many VAMCs utilize the same receiving dock for both inpatient and VCS (retail) food deliveries but are not designated on this list, so actual drops will be less than the number listed. OGAs on the current contract are not listed in Attachment A but are included in the corresponding geographic VISN in Attachment H. Deliveries and maximum drop sites for participating OGAs will be communicated to the SPV contractor during the contract implementation phase. The same \$1000 minimum purchase is required per delivery and OGAs may also request every other week deliveries as appropriate.

SPV customers utilize all varieties of food production and food service; from commissary cooking and shipping, blast chill and retherm cooking, convenience minimal preparation cooking, to cook serve preparation. Service may be in dining room setting, table or cafeteria style, preassembled tray delivery or

room service. Menus are usually three week cycles offering set meals and a variety of selection capabilities. These varied systems mandate a wide variety of food types, packaging, and food service supplies.

Attachment A also lists the estimated dollar amount for annual purchases from this contract for each VAMC and VCS facility. These figures are based on actual dollars spent in FY 2010 for all food items, which includes the distribution price, except fresh bread, fresh milk and some produce plus approximately 50% of their non-food (flatware, china, serving utensils, disposable products, etc) purchases.

Fresh bread is usually not available from a broadline food distributor so it is excluded from this contract. Fresh milk and fresh produce are also excluded from this contract. Attachment C, Price Schedule, includes an optional category for the offeror to propose pricing for fresh produce, as fresh produce is not always available for facilities to purchase locally. Offerors are encouraged but not required to offer pricing for the fresh produce category.

Prices for the majority of the dietary supplement products included in this solicitation have been established separate from this solicitation through a national mandatory VA Dietary Supplement & Tube Feeding contract. The products and F.O.B Destination awarded prices will be provided to the SPV contractor directly by the dietary supplement providers for distribution through this contract. Dietary Supplement contract holders will be required to establish their own agreements and bill back processes with the PV. It is the responsibility of the dietary supplement contract holders to report sales to the NAC contracting officer and submit the cost recovery fee to the VA. The SPV contractor shall not add the SPV distribution price (fee) or the additional cost recovery fee to the awarded Dietary Supplement items. Quarterly sales reporting for the Dietary Supplement products shall not be included in the SPV quarterly sales report to the NAC Contracting Officer.

The VA encourages teaming arrangements for small and medium-size businesses. Teamed contractor groups must have one national coordinator/contact with contracting authority over disposition of this contract, have the ability to coordinate for the VA deviated pricing agreements with manufacturer/suppliers and enforce implementation (stocking and pricing) of these agreements with all "teamed" offerors, and must be able to provide consolidated management reports (broken down by SPV customer type) of total purchases off this contract from all product manufacturer/suppliers. The "teamed" offeror must provide the same computer ordering system to all SPV customers. Each VISN must be serviced by one contractor. Each facility shall have contractor and distribution center identified in the proposal. (Attachment D) All contract requirements; technical, past performance/corporate experience, and pricing shall be provided for each contractor incorporated into a teamed proposal.

The initial base period of this contract will be from April 1, 2012 through March 31, 2013, with 4, one-year options. The contract effective date is April 1, 2012. Each facility will provide product usage data at least sixty days prior to the contract starting date. All order guide development and electronic order procedure training for facility personnel must be completed prior to the contract starting date. 90% of product requirements must be available to the facilities no less than 5 days prior to the contract effective date.

# 1. PRODUCT LINE AND AVAILABILITY

Products being procured are commercially available products; no specific product characteristics are defined in this contract but the SPV contractor is expected to carry a full, commercial product catalog with detailed product descriptions and enough diversity and inventory to meet the healthcare needs and economic constraints of each facility. Products should include but are not limited to:

- a variety of food types (*i.e.* shelf stable, refrigerated, frozen, raw, precooked) including nutrient modified (reduced/low fat and sugar, reduced sodium and increased fiber/whole grains) and sustainable (organic, antibiotic free and locally sourced) foods in all product categories.
- multiple product choices for each food type and grade level, allowing for various price levels.
- a variety of both branded and private label products.
- a variety of pack sizes; individual portion packs, small/medium multi-serve packaging and large bulk packs.
- a broad inventory of supply products (paper, plastics, foil, etc), chemicals (cleaning and sanitation), and small food service equipment (scoops, ladles, tongs, can openers, pans, trays, etc.) including those that support "Green" environmental practices.

The SPV contractor must be able to provide an uninterrupted source of supply in sufficient quantities to meet the estimated requirements for the base contract period and four option years, which may be exercised. Sixty days prior to the contract effective date, each participating customer will provide the SPV contractor a list of products and weekly/monthly usage requirements to ensure appropriate inventory is available at start-up. This data will be provided to the SPV contractor whenever a facility implements a new menu cycle and/or any other food production changes that would impact product purchases. The SPV contractor must be able to react to emergency situations with advanced additional orders and/or additional or replacement products as quickly as conditions allow.

Sufficient inventories (SKUs) shall be maintained by the SPV contractor to minimize the need for substitutes and/or "special orders". When inventory is unavailable substitutions of appropriate (like) products should be offered to the customer within the ordering process (customer may pre-select appropriate substitute if possible). No substitute shall be made without prior approval by the customer, unless given the circumstances; prior approval cannot be reasonably obtained. Unapproved substitutions must be identified as such to receiver at time of delivery. This process should be discussed with facility staff at time of contract implementation with facility to decide if they want to accept this unapproved substitution process to not. The government may refuse or return, at no charge, any substitutions that the customer has not previously approved. Substituted items must be of equal or higher quality (i.e. same or better grade; nutritional value; pack size, etc.) and equal or lower in price whenever possible. Any substitute product will be priced based on the Delivered Price of the substituted product (Landed Product Price ("LPP") of that product plus the applicable Adjusted Distribution Price).

Any SPV customer can request stocking of any product they require with a usage of at least 12 cases per month. Usage minimum can be met by aggregate of all SPV customers serviced out of the designated warehouse. The SPV contractor shall bring into its warehouse new products (either part of standardization program or not) within thirty days of customer request if usage requirement is met.

If a 12 case/month customer usage is not possible, products from a deviated pricing agreement manufacturer/supplier or VA Approved Supplier or one who is an established customer to SPV contractor

shall be processed as a "special order". A simple, easily implemented, and timely process should be in place to allow for special orders on a one time or continued need basis. Process should include a tracking/communication mechanism that allows SPV contractor to communicate the order status to the customer. Order invoice should be complete within ten days of receiving order unless otherwise agreed upon by the facility COTR and SPV contractor. If the requested product manufacturer/supplier or VA Approved Supplier is new to the SPV contractor, the manufacturer/supplier or VA Approved Supplier must meet the PV's requirements and certifications before any new product can be procured. This process should not exceed 60 days without notification to the customer of reason for delay.

# 2. PRODUCT QUALITY & SAFETY

All products offered must be in accordance with their designated quality level or specification as listed in the product description in the electronic catalog and on product labels. The SPV contractor must have an established process for verifying product quality level when stocked and throughout the product life cycle. Food safety is a priority for healthcare foodservice and, as such, the SPV contractor shall maintain exacting policies and procedures that ensure all their suppliers and their own staff procure properly grown, manufactured, packaged and delivered products. Manufacturer/suppliers must certify their compliance with Good Manufacturing Practices (GMPs), USDA Food Code Standards, and all applicable state and federal health regulations.

The SPV contractor shall have procedures in place for inspecting products according to HACCP (Hazard Analysis Critical Control Point) guidelines upon receipt from suppliers for quality, temperature, and any evidence of pest infestation or tampering. The SPV contractor shall warehouse and transport products in appropriate environments and under security precautions.

The SPV contractor shall have a process in place with product manufacturer/supplier for timely and complete reporting of any product quality or safety problems. Recall procedures of any problem products must be clear and easily acted upon and communicated by the SPV contractor to customer.

Product descriptions within the SPV contractor's product catalog must provide characteristic details, and be accurate and current to product numbers and inventory. Any products received by customers that do not comply with the product description will be returned for credit and/or replacement. Any repeated occurrences will be reported to the NAC Contracting Officer for further corrective action.

The SPV contractor shall ensure that products have adequate shelf-life upon delivery to customers as described herein. Products with limited shelf-life requirements such as refrigerated products, fresh salads, shell eggs, juices, bases, meats, etc. must have at least half of their normal shelf life remaining upon customer receipt. If a perishable product has a less than seven day normal shelf life, at least four days must be remaining upon delivery. Other food items should have at least thirty days of remaining shelf-life upon delivery except for the nationally contracted nutritional supplements and tube feedings, which must have at least sixty days of shelf life remaining at time of delivery to the facility. Products with less than the expected shelf-life remaining may be offered to a facility to meet an emergent need; however, facility COTRs will provide approval prior to delivery. The SPV contractor shall have a monitoring system to track product shelf-life including checking at time of order selection.

Facilities will contact the SPV contractor to return for credit any products that upon receipt (within 24 hours of delivery) or upon opening package, thawing, or cooking:

- are of unacceptable quality or temperature.
- are outdated or have insufficient shelf-life,
- have visible or concealed damage or odor

- have been recalled.
- were shipped in error (item or quantity).
- are from an unacceptable supplier or a manufacturer/supplier from a non-TAA country.

COTRs will coordinate with the SPV contractor whether to return rejected product to the SPV contractor on the next scheduled delivery or to destroy product. Any product not picked up by the SPV contractor by the agreed date will be destroyed by the customer and the SPV contractor will be billed for any charges incurred in the destruction of the rejected products.

The SPV contractor shall maintain product traceability from farm through manufacturer, and distributor to customer. This information is vital to the recall process for problematic products. The SPV contractor shall be able to provide country of origin and/or manufacturer of any given product ordered. The SPV contractor shall provide a listing of products available from local (defined by distributor and area of the country) suppliers and farmers upon request by the customer.

The SPV contractor will, where possible, incorporate a sustainability plan which may include recycling and availability of locally grown and organic products. The SPV contractor will, where possible, use packing materials which have the least impact on the environment when manufactured or disposed.

# 3. PROCUREMENT CAPABILITIES

Best value acquisition of products is expected with SPV contractor forecasting requirements, monitoring markets for expected best pricing periods, utilizing full truckload product purchases to the greatest extent possible, and leveraging transportation costs (fleet management). Effective and efficient purchasing methods shall be utilized by the SPV contractor to minimize price increases and maximize price decreases. The SPV contractor must be able to demonstrate staffs experience and success in the procurement and distribution of healthcare food.

# 4. ELECTRONIC ORDERING SYSTEM

The SPV contractor shall provide a real-time electronic ordering system that includes product information, purchase histories, invoice history, capability to link to other commercially available software used in the foodservice industry, and management reports. Prices displayed at time of order must be the prices listed on confirmed order and invoice except for variable weight products (meats, poultry, seafood and produce) where confirmed product price per pound would be the same but case weight of product may vary due to natural size or cut. Electronic ordering process shall be web-based, shall be user friendly and shall provide: full catalog access with detailed item descriptions (specifications and nutritional values), customized order guides, contract and deviated agreement pricing, identification of special VA priced products, substitution capabilities, and order confirmation immediately following order submission. Training of facility staff on the SPV contractor's electronic ordering process must be completed prior to the contract effective date. The SPV shall provide training on the electronic ordering process to facility employees upon request or for any SPV system enhancements during the contract period. Updates to the system affecting ordering processes shall be relayed to designated COTRs and to the NAC contracting officer prior to implementation.

The SPV contractor shall coordinate all order guide creation and updates with each facility. Timely price updates and product additions are necessary to streamline the ordering process. The SPV contractor shall provide all participating customers with alternate procedures for placing orders when the electronic ordering system is not functioning.

Just in time deliveries are required by customers to minimize facility inventory. Facilities may place orders one to five days in advance of delivery, with inventory reserved at time of order or not less than twenty-four hours prior to delivery, with additions or deletions possible up to 3:00 PM local time the day prior to delivery. Normal order cut-off time can be no earlier than 3:00 PM local time; any earlier cut-off time will need to be mutually agreed upon between the SPV contractor and facility COTR. If inventory is not reserved at time of order placement, shortages and potential substitutes must be reported to the ordering facility twenty-four hours prior to delivery. All orders shall be processed as "fill or kill". Substitutions may be offered to the customer but must be accepted by the customer before delivery. No back orders for unfulfilled orders (out of stock, mispicks, or damaged product) are allowed.

# 5. MANAGEMENT REPORTS

Management reports detailing customer purchases are required for all participating customers, SPV VISN leaders, and NAC Contracting Officer. Facilities shall be able to generate reports on invoice history, account status, purchase history and deviated pricing program compliance. Reports shall be monthly with the capability to roll-up quarterly or annually as needed. VISN Leaders and NAC Contracting Officer require the ability to view and generate facility data and roll-up reports for all SPV customers in a VISN by customer type, VAMC, VCS, or OGA. All reports shall be downloadable into an Excel format for customer use. Reports shall include all pertinent facility data identifying information and dates, product number, description, quantity purchased, unit price, and total cost, sorted by product category and/or descending dollar amount. Special reports detailing manufacturer/supplier, product purchases and trends shall also be available for customer generation.

SPV contractor shall provide a monthly and/or quarterly report of total purchase dollars, cases, deviated pricing program purchases, and cost savings electronically in an Excel format. This report shall be summarized by customer type, facility and VISN and shall be provided to the VISN Leaders and NAC Contracting Officer. Any additional management reports not stated herein but which are generally available to the SPV contractors' commercial customers shall be made available to VA customers.

Other reports which may be requested by participating customers may include:

- Performance metrics per facility per month or quarter
- Product Recall incidence report specific to VA Customers.
- Incentives report of savings
- Available warehouse third party sanitation score reports and corrective actions.
- Product standardization report highlighting deviated pricing agreement products that may be substituted for current purchases.
- Sustainable products available
- Local vendor products carried by Contractor
- Lists specific to any required food type; i.e. organic, antibiotic free, gluten free, etc.

# 6. QUALITY ASSURANCE

Products delivered by product manufacturer/suppliers to the SPV contractor shall be inspected by the SPV contractor upon receipt for quality, temperature, and tampering. All deliveries should be scheduled and appropriate documentation to authenticate product and source should accompany product delivery. HACCP guidelines should be used as basis for inspection, acceptance and storage of products in order to

maintain product integrity. Products delivered to customers are also inspected at time of receipt for quality, temperature, and product integrity.

# 7. DELIVERY SCHEDULE & PROCESS

Most customers of this contract require one to three deliveries per facility per week. Larger facilities may require a five-day delivery schedule. "Attachment A" lists by facility, the number of deliveries per week and drop sites per location. Deliveries shall be completed within a four hour window on scheduled days and if delayed more than 15 minutes beyond delivery time, the SPV contractor shall contact the facility to give an estimated revised delivery time. A specific delivery schedule and facility location shall be mutually established between each facility COTR and the SPV contractor after award. Any changes in the delivery schedule during the contract period shall be communicated to facilities and mutually agreed upon before being implemented. No deliveries shall be made to facilities on Federal Holidays. Delivery schedule adjustments shall be planned in advance to accommodate facilities requirements. Schedule changes as a result of local holidays or local altering circumstances will be communicated by the customer to the SPV contractor in advance or as soon as possible to meet the facility's requirements and SPV contractor's delivery schedule.

All products shall be assembled for delivery in an environment conducive to the products requirements; i.e. ambient, refrigerated, and freezer temperatures. Products should be stacked according to fragility of product with most fragile on top and sturdier on bottom. Chemicals shall be separate from food products. SPV orders should be palletized, stacked no higher than 60 inches, assembled and packaged so as to protect from damage (i.e. banded and or shrink wrapped). Some products may be stacked higher than 60 inches for truck utilization as long as product is not damaged in any way; however pallet shall be reduced to 60 inches for delivery into the customer's facility. SPV orders shall not be delivered on pallets with orders of any other customers.

Products are to be received by the facility in high quality condition and in accordance with all HACCP guidelines. Products labeled as: "Protect from Heat", "Chilled/Refrigerated", and "Frozen" food products shall be shipped and stored to maintain these products at optimal temperature to destination. Optimal temperature is based upon the latest edition of the FDA food code and specific to the food product category. At destination frozen product shall be hard frozen with no signs of defrosting and temperature of product shall not be above 0 degrees Fahrenheit. Mixed product loads must be in equipment capable of maintaining the products in their accepted safe temperature ranges from loading to destination.

All vehicles used in transportation will be subject to inspection at time of delivery by the facility's COTR or designated alternate. Unsatisfactory results of any such truck inspections will be reported to the Contractor's representative. The SPV contractor's failure to have delivery trucks adequately secured and/or failure of any product to meet safety, temperature, or quality standards will result in rejection of products and will require appropriate replacement and/or credit.

When long distance distribution requires two trailers or a drop off trailer, security measures shall be in place to safe guard products and electronic temperature logs are essential.

The SPV contractor's drivers are responsible for unloading all products from trucks expeditiously and are required to deliver product to the customers' designated docks or storage areas. Unsecured products shall never be left unattended unless previously planned for and/or approved by mutual agreement of the facility's COTR and Contractor.

Orders will be inspected upon receipt by facility personnel according to delivery invoice and food safety guidelines for product quality, shelf life, and temperature. All cases shall have labels designating source,

recipient and purchase order data; (*i.e.* address, purchase order number, invoice number, and product description and quantity ordered). Products shall be packaged and packed in containers that offer protection from contamination and show no signs of breach or saturation.

Honor system receipting shall be mutually agreed upon between the facility COTRs and the SPV contractor. Honor system receipting is when delivery is made to the appropriate receiving site and the facility documents the number of cases received but delays inspecting product quality until after the driver leaves. The facility will report any discrepancies to the SPV contractor within twenty-four hours of order delivery. Replacement of missing or damaged product shall be on the next scheduled delivery or at a mutually agreed upon time based on immediate need of the facility. Credits shall be provided as appropriate.

#### 8. WAREHOUSE PRACTICES

The Government reserves the right to conduct scheduled site visits of distribution centers to observe warehouse conditions, security procedures, and review HACCP monitors and/or sanitation inspection reports. Third party safety and sanitation inspections are required for all warehouses and SPV contractor shall provide scores to SPV customers annually or upon request.

# 9. **PRODUCT QUALITY MONITORING SYSTEM**

Contractor shall have a quality monitoring program that routinely reviews all critical product quality measures and ensures systems are in place to control unacceptable deviations. Process must include corrective action and follow-up to document improvement.

All product recall notifications shall be communicated verbally and electronically to all affected facilities and to the NAC Contracting Officer within twenty-four hours of receipt of recall from manufacturer/supplier, FDA or USDA, regardless of the type, caliber, or status of the notice. The SPV contractor shall maintain records and traceability of all recall notices and provide the NAC Contracting Officer a recall status report of affected customers.

# 10. EMERGENCY READINESS PLAN

The SPV contractor is required to have a detailed and a realistic Readiness Plan describing the procedures to be implemented should there be a need to unexpectedly provide increased support to participating customers. The plan should be specific to the area and the priority needs of the various customers participating in the subsequent contract. The plan should be comprehensive, specific to all facilities and reviewed/updated annually with each facility for accuracy. The SPV contractor must have the capability to handle large increases in quantity for short periods of time. Surge may result in delivery requirements that could be double or triple regular orders (item quantities) with less lead-time than normal requirements. Due to the nature of the customers, no prior notice is provided and surge can occur at any time. Distribution prices (fees) will not be re-negotiated as a result of surge. The SPV contractor must be able to react to emergency situations with advanced additional orders and/or additional or replacement products as quickly as conditions allow. The SPV contractor shall have alternate warehouses that back-up (capable of accepting orders and delivering needed products) other warehouse's involved in an emergency situation.

The SPV Contractor shall comply with any participating customers' additional security requirements and procedures for access to facilities.

OGAs on this contract may be located on military installations that may have cause to utilize an altered food inspection process which is incorporated into this contract as follows:

"As an increase in the Installation Force Protection Condition warrants; all food items shall be inspected at a central receiving point and approved by the Post Veterinarian Services before acceptance can be made and further distributed on the military installation/activity."

"As an increase in the Installation Force Protection Condition warrants; the delivery vehicles used to deliver items under this contract shall be inspected at central designated receiving point prior to further distribution on the installation/activity. However, all delivery vehicles will also be subject to inspection at all times and at all places by the Contracting Officers Representative, Post Veterinarian, and/or Law Enforcement Officials at the installation receiving the delivery. Deliveries that are not sealed and/or locked upon arrival to the central inspection point will be rejected without further inspection. Deliveries will obtain a certified stamp from the inspector at the central delivery point prior to departing that location. Deliveries will be resealed and/or locked from each drop off sight. Supplies transported in vehicles, which are not sanitary, or which are not equipped to maintain prescribed temperatures may be rejected without further inspection."

Other changes to receiving and inspecting deliveries are specific to individual facilities and will be reviewed with the SPV contractor during the implementation period or as facilities are brought on to this contract.

#### 11. PERFORMANCE METRICS

Monthly fill rate > 98% including accepted substitutions is expected at all facilities. The fill rate shall be calculated as: cases or issue units shipped divided by total cases or units ordered (including accepted substitutes). Cases ordered and delivered shall be on delivery invoice. The fill rate shall be reported by the SPV contractor to the facility COTR at the quarterly business review. A fill rate less than 98% shall be discussed at the quarterly business review and a suitable remedy will be mutually chosen. If the fill rate is less than 98% the SPV contractor must be able (when requested) to provide documentation to the Government of its attempts to maintain product availability from the manufacturer/supplier. The supporting documentation requested by the Government could include, but is not limited to, documentation that supports the existence of an outstanding order between the SPV contractor and the product manufacturer/supplier for the requested products. Two consecutive quarters of fill rate less than 98% shall be grounds for corrective action by the NAC Contracting Officer. Failure to meet the fill rate in two consecutive quarters will be officially recorded as part of the SPV contractor performance which is available for public review and may also be considered as grounds for Termination for Cause.

Other performance service measures that may be reviewed with the local Account Representative at the quarterly business review or as needed may include:

- Product Quality
- Incorrect Substitutes
- Product Recall
- Price accuracy
- Timeliness of credits
- Order errors
- Mispicks
- Shorts
- Special Order Timeliness
- Timeliness of Deliveries
- Customer Service

• Sanitation Inspections

# 12. VALUE ADDED SERVICES

The SPV contractor shall extend "value added services" which are offered to commercial customers to all customers eligible to purchase from this contract.

#### 13. PRICING

The Contractor shall furnish all supplies and perform all tasks associated with this contract in accordance with the terms, conditions, and specifications contained herein and according to the pricing definitions and calculations listed below. The contract pricing to be proposed by an Offeror is the distribution price (DSP) as defined on page 22, Paragraph A.2.

# A. PRICING DEFINITIONS

# 1. LANDED PRODUCT PRICE (LPP)

Landed Product Price (LPP) shall be the manufacturer/supplier or VA Approved Supplier's delivered selling price to the SPV contractor's point of distribution as defined in the Definition Section. If the supplier does not meet the definition of manufacturer/supplier then it must be approved by the NAC Contracting Officer and listed in the contract or its attachments through modification as a VA Approved Supplier in order to be a valid supplier.

If the delivered selling price is other than FOB destination or the manufacturer/supplier's invoiced 3<sup>rd</sup> party freight charge, the SPV contractor may include a transportation fee in LPP to the contractor's point of distribution. The SPV contractor shall document any associated transportation fees and make them available for price audits – sales history file must clearly delineate any transportation/freight fee for each product that is not manufacturer/supplier invoice or FOB destination to show how landed product price is computed.

# 2. TRANSPORTATION FEE

A transportation fee utilizes the SPV contractor's freight management systems and may include negotiated manufacturer/supplier or VA Approved Supplier pick-up allowances, backhauling allowances and 3<sup>rd</sup> party freight intermediary carriers.

The transportation fee charged to the government shall not exceed (i) the manufacturer/supplier or VA Approved Supplier's normal freight charge to the SPV if the manufacturer/supplier or VA Approved Supplier were to utilize their own shipping methods to the point of distribution or (ii) the average freight charged by nationally recognized carriers operating in the same market for the same type of freight, for comparable products, shipping methods and quantities. SPV contractor shall maintain and provide upon request all freight related documentation for price verification. Actual copies of these documents may be requested.

Landed Product Price is either:

- Manufacturer/Supplier or VA Approved Supplier invoice price FOB Destination to the SPV contractor's point of distribution, or
- Manufacturer/Supplier or VA Approved Supplier invoice price plus actual transportation cost or transportation fee to the SPV contractor's point of distribution, or
- VA Deviated Price includes:
  - 1. Fixed price inclusive of FOB Destination to the SPV contractor's point of distribution, or
  - 2. Allowance off manufacturer/supplier's or VA Approved Supplier's invoice price plus actual transportation cost or transportation fee
- Manufacturer/Supplier or VA Approved Supplier invoice price minus any commercially available rebate, discount or allowance as defined in Section 13.E plus actual transportation cost or transportation fee, or
- SPV contractor's private label commercial list price. (Price is inclusive of FOB Destination to the SPV contractor's point of distribution).

# 3. <u>DISTRIBUTION PRICE</u> (DSP)

The distribution price shall be a firm fixed price. The offeror shall propose the distribution price as a fixed percentage markup of the LPP as defined above. The distribution price represents all elements of the contractor's costs other than the landed product price.

The distribution price includes but is not limited to contractor's

- Projected General and Administrative overhead,
- Profit,
- Packaging costs (pallets, shrink wrap),
- Transportation costs from point of distribution to the SPV customers' facilities.

The DSP is specific to each of the eleven Product Categories and their associated products as listed in Attachment B and the twenty-one geographical areas of the country (per VA VISN boundaries) as listed in Attachment A and C.

# 4. COST RECOVERY FEE (CRF)

The SPV contractor is responsible for collecting on behalf of the VA an administrative cost recovery fee (CRF) from all participating facilities. The 0.5 % Cost Recovery Fee shall be imbedded in the awarded distribution price, and offers submitted in response to this solicitation shall include the Cost Recovery Fee in every line item price offered.

This fee shall be computed by adding 0.5% to the awarded distribution price, creating an adjusted distribution fee.

# The VA delivered price should be computed as shown below:

Landed Product Price +(Landed Product Price\* Adjusted Distribution Price) = Delivered Price

Example:

Landed Product Price is \$25.00 Awarded Distribution Price (DSP) for category and VISN = 6.5%Cost Recovery Fee = 0.5%Adjusted Distribution Price (DSP +CRF)) = (6.5% + 0.5%) = 7.0%Delivered VA Price =  $$25.00 + ($25.00 \times 7.0\%) = $26.75$ 

# To remit the CRF to VA the calculation would be:

Landed Product Price x Cost Recovery Rate = Remittance Fee  $(\$25.00 \times .005) = \$0.13$ 

The fee (total from all authorized users) shall be remitted quarterly to VA within 60 calendar days of end of quarter in accordance with Clause AS6000.

# 5. **DELIVERED PRICE (DP)**

The delivered price of all items purchased under this contract shall consist of two separate price components; Landed Product Price (LPP) and the Adjusted Distribution Price (DSP). The delivered price to the VA customer shall be calculated as shown below and shall not extend more than two places past the decimal point. The SPV contractor will be audited during the contract period for adherence to product pricing definitions and calculations.

# **Delivered Price Calculation (Landed Product Price)**

LPP + (LPP multiplied by Adjusted DSP\*\* {%}) = Delivered Price

# **Delivered Price Calculation (Deviated Price Allowance)**

(LPP - Allowance) + (Deviated LPP\* multiplied by Adjusted DSP  $\{\%\}$ ) = Delivered Price \* Deviated LPP is the negotiated deviated price (LPP – negotiated allowance)

# **Delivered Price Calculation (Deviated Price Fixed Price)**

Deviated Fixed Price + (Deviated Fixed Price multiplied by Adjusted DSP\*\* {%}) = Delivered Price

\*\* Adjusted DSP is the awarded distribution price inclusive of the cost recovery fee

# **B. PRODUCT CATEGORIES**

Category XI

All items purchased under this contract will be assigned to one of the following product categories. (See Attachment B for examples of items included in each category)

**Estimate of Category's** % Total Purchases Category **Product Type** Category I Groceries, Dry & Canned 25% Category II Frozen Foods 22% Category III Meats: Beef & Pork (Fresh, Frozen & Precooked) 10% Category IV Poultry (Fresh, Frozen & Precooked) 8% Category V Fish & Seafood (Fresh, Frozen & Precooked) 3% Category VI **Dietary Supplements** (Not on VA National Dietary Supplement Contract) 4% Category VII\*\* Fresh Produce (Optional) 5% Category VIII **Refrigerated Products** 12% Category IX Janitorial & Chemical 1.5% Category X Paper, Plastics & Disposables 8%

Supplies and Small Equipment

The percentage listed by each category is provided as an estimate for offerors to use (reflective of potential product mix) when determining distribution price proposal. It is an estimated average that reflects the category purchases' percentage of total purchases in FY2010.

Offerors shall propose a distribution price, expressed as a percentage markup of unit price, for each product category, VISN, and base/option years. (See Attachment C)

Actual purchases for FY2010 (product and distribution price included) are provided for each VAMC and VCS facility, totaled by VISN in Attachment A. These purchases should be used as a guide for future purchase volume plus an additional 25% of total purchases that are currently attributed to OGAs. Distribution prices should be predicated on the limited deliveries and drop sites per facility, estimated purchases, and on a minimum drop size of \$1,000 except for those facilities listed as "possible drop size < \$1,000". (See Attachment A)

Distribution prices proposed shall be identical for all facilities participating within a VISN.

1.5%

<sup>\*\*</sup> Fresh produce is excluded from this contract; however fresh produce is not always available for facilities to purchase locally. Offerors are encouraged but not required to offer pricing for the fresh produce category.

# C. WEEKLY AND MONTHLY FIXED PRICING

All product prices, except the following specified market items, shall be fixed for a one-month period. Market/commodity items for this contract are: beef, cheese, shell eggs, fresh produce (optional category as defined in the Scope of Contract, Paragraph 8), coffee, orange juice, flour, sugar, rice, oils & shortening, veal, lamb, pork, poultry, seafood, mayonnaise and other items mutually deemed by contractor and the VA as a volatile commodity type product shall be fixed for a one-week period.

Delivered product price (unit price) shall be displayed on electronic ordering system at time order is placed. Same product price must appear on order confirmation report and delivered/billed invoice. Adjustments made to the product price shall only reflect those changes in the manufacturer/supplier's price that have taken effect during the previous month or week, and shall not reflect notices of future price adjustments. The price of products, which do not have negotiated deviations, allowances, discounts or rebates, shall be priced equal to or lower than prices offered to commercial customers for similar quantities under comparable terms and conditions.

When manufacturer/supplier price changes occur, increases or decreases to the contracted product price shall be effective on the first Monday of the following month or week (market items only) as applicable. The offeror may specify in its contract proposal, a different day of the week for effective price changes, however, this effective date shall remain unchanged throughout the life of the contract.

Upon request, the SPV contractor shall furnish to the Government data, as required by the NAC Contracting Officer, to support price changes and to confirm that the landed product prices under this contract are fair and reasonable and are based on the catalog or market prices which it pays to its manufacturers/suppliers or VA Approved Supplier. This supporting documentation shall be in the form of manufacturer/supplier or VA Approved Supplier delivered price invoices and unit prices charged to the SPV contractor as well as manufacturers'/suppliers' or VA Approved Suppliers' quotations, invoices, catalogs, published price lists and any other information as required by the NAC Contracting Officer. In the event price verifications reveal any instances of overpricing, the SPV contractor shall reimburse the Government for that amount. Any amounts due to the Government as a result of any review will be offset against any amounts owed to the Contractor.

For any product price changes not associated with the manufacture/supplier or VA Approved Supplier's invoice, the change must be as a result of contractor's or subcontractors' substantive value change or product modification. (See Substantive Value Definition) Contractor shall be responsible for substantiating the fairness and reasonableness of price increases resulting from additional charges not associated with the invoice price from the manufacturer/supplier or VA Approved Supplier. Contractor shall obtain (at least 48 hours prior to Friday cut off time) the NAC Contracting Officer's approval for any additional charges prior to implementing any price changes. The NAC Contracting Officer shall determine that the price is fair and reasonable based on Contractor's information indicating substantive value of charge or product modification. Contractor shall be responsible for any additional charges not approved by the Contracting Officer. If the Contracting Officer cannot determine or negotiate a fair and reasonable price, the Contracting Officer may reject any price change and direct in writing that the item in question be removed from Contractor's Ordering Catalog, without liability to the Government; provided, however, that the Contracting Officer advises Contractor prior to Friday, 5 PM ET of the Contracting Officer's rejection. If the Contracting Officer does not expressly reject a price change prior to Friday, 5 PM ET, Contractor may consider the price change effective and the Government shall be liable for orders placed with the offered and unrejected delivered price. The Contracting Officer may subsequently determine that the price change was not fair and reasonable, but such determination shall be prospective only, running from the date of the Contracting Officer's written notice that the price was not fair and reasonable.

# D. DEVIATED PRICING AGREEMENTS

A deviated pricing agreement is defined as an agreement between the SPV contractor (with concurrence by the Government) and a specific manufacturer/supplier for a negotiated VA product price that shall be passed on by the SPV contractor to all participating customers, including any participating OGAs. If offeror is acting as a teaming arrangement, all contractors in the team shall honor the agreements negotiated for the VA and all participating OGAs. These allowances or discounts apply only to the delivered/invoice price of the product. The deviated pricing agreements do not affect the SPV contractor's distribution price and no additional handling fees for these products shall be applied by the SPV contractor. The SPV contractor shall deduct all applicable negotiated VA allowances or discounts prior to the inclusion of its distribution price.

The SPV contractor shall work in partnership with the NAC Contracting Officer and/or designees in identifying cost savings initiatives, facilitating product evaluations, developing deviated pricing agreements with manufacturers/suppliers, and effectively implementing these programs in a timely manner. The SPV contractor will facilitate volume discounts from their manufacturer/supplier base or new manufacturer/suppliers identified by the VA in exchange for committed volume purchases. Business reviews with the SPV contractor, product manufacturer/supplier and government should be held on a semi-annual or annual basis.

Deviated product pricing agreements shall be implemented within forty-five days of agreement by the SPV contractor. All products under deviated pricing agreements, that meet the twelve cases per month minimum usage at a servicing warehouse, must be stocked by the distributor at all distribution centers servicing VA customers. If the twelve case per month requirement cannot be met and supplier is an existing supplier to the Contractor, the requested product should be brought in through the Special Order process. This may be a onetime purchase or continued special order requirement.

If, during the course of the contract, the SPV contractor enters into a deviated or standardized pricing agreement with a manufacturer/supplier on behalf of the Government, the SPV contractor agrees to charge the Government the manufacturer/supplier's deviated/standardized price as the Landed Product Price plus the awarded contracted distribution price (the fixed percentage markup for the product category) as the delivered price for each such item. Deviated agreements may include but are not limited to; fixed prices (guaranteed sell price or guaranteed cost), off list (bracket, zone, area) price allowances, or off invoice allowances. Deviated pricing agreement cost savings shall be calculated as the difference between the Landed Product Price and the Deviated Fixed Price or allowance. Prompt payment discounts are not included.

The Contractor alone is prohibited from entering into any deviated pricing agreements on behalf of the Government. All agreements must be approved by the Contracting Officer or designee prior and subsequent to any negotiations and/or implementations.

The Government reserves the right to periodically audit any deviated/standardized pricing agreements according to the terms and conditions specified in those agreements. Standard audit rights as provided in the solicitation shall also be adhered to.

# E. REBATES, DISCOUNTS AND INCENTIVE PROGRAMS

The Contractor shall enroll the SPV participating facilities in all applicable commercially offered manufacturer/supplier or VA Approved Supplier Customer rebates, food show rebates, allowances, discounts, sales incentives, promotions, and programs offered to other commercial customers with

similar purchasing volume. Once the Contractor, on behalf of the SPV participating facilities, enrolls those facilities in such programs, Customer rebates, allowances, and discounts shall be made available to VA and VA customers in the form of an up-front price reduction.

The government reserves the right to periodically audit Contractor's records as they pertain to the Contractor's rebate tracking program for those Customer rebates and/or off-invoice customer rebate allowances that are required to be passed along to the Government under the contract. The Contractor is not required to track USF-Supplier rebates, allowances, incentives or monies that the Contractor is entitled to retain. Failure to pass along all applicable savings from rebates may result in the contractor being terminated for cause. (FAR 52.212-4)

# F. EDI/EFT PROCESSES

To be considered a proper invoice, the following shall be provided: purchase order number, local facility purchase order number, date of delivery, item description, product number, quantity ordered, quantity shipped, identified if substitute item, delivered price by line item, Fuel Surcharge (if applicable) and total cost. Contract cost recovery fee shall be included in the delivered price as shown on page 24. Purchase order numbers are essential for proper invoicing and payment. Special orders require a clearly defined process for order placement, receipt of invoices and payment processing. Due to variable delivery times these products require extra tracking to insure products are received and payments are made.

All credits should be processed promptly and electronically including credit from food shows and incentive programs. All billing invoices and credits for VAMC and VCS customers shall be transmitted electronically (EDI) to Austin Finance Center the day of or next business day following delivery with any corrections having been made and credits issued. Payment will be processed through electronic fund transfer (EFT).

Some OGAs have electronic invoicing and payment capabilities and others do not. Procedures for invoicing and payment by participating OGAs will be addressed with the SPV Contractor during the contract implementation phase.

# G. PERIODIC PRICE VERIFICATION

The SPV contractor must maintain an audit trail for verification of all contract pricing and make it available to the Government for periodic auditing.

# 14. CONTRACT ADMINISTRATION

# A. SPV CONTRACTOR CONTRACT MANAGEMENT RESPONSIBILITY

- (a) The SPV contractor shall appoint an individual who will be the Contractor's Authorized Representative for this contract. The authorized representative shall be the single point of contact through which all Contractor/Government communications shall flow.
- (b) The authorized representative's responsibilities shall include but are not limited to coordinating the following:
  - Contract implementation plans with corporate office and distribution centers,
  - Training on ordering process and other contract procedures,
  - Corrective action plan for locally unresolved service issues,
  - Accurate pricing calculation applications,
  - Price verification audits,
  - Participation in national SPV training programs throughout contract period, and
  - Establishment and implementation of a VA SPV deviated pricing program with manufacturers/suppliers.
- (c) All administrative support of the SPV contractor's personnel and all interactions with subcontractors, vendors, and suppliers used by the SPV contractor, in performance of this contract shall be the responsibility of the SPV contractor.
- (d) Each facility shall have a Contractor Representative to facilitate all contract services. This representative will provide all facilities with:
  - Consistent customer service,
  - Communication of operational changes that require mutual PV and facility agreement,
  - Problem resolution,
  - Product and service information (including identifying new products that meet changing facility needs, procurement of product samples or coordinating visits by product manufacturer/supplier representatives, and processing and tracking Special Orders),
  - Coordinating facility or VISN meetings that enhance use of standardized manufacturer/supplier products,
  - Monthly/quarterly business reviews and quality service reports, and
  - Providing training for new facility staff on Contractor's web ordering system or system enhancements.

The SPV contractor Representative or designee shall respond to all facility calls within 24 hours. For the first 60 days of this contract and at the discretion of VA, weekly visits or calls by this representative with each facility is required. The SPV contractor shall conduct monthly visits with participating facilities unless service problems dictate more frequent contact or if the designated COTR and the SPV contractor's representative agree to a different schedule.

- (e) If multiple warehouses are used to service one VISN, Contractor must assign one person as primary contact for the SPV VISN Leaders. This representative will be assigned oversight responsibility for all facilities in the VISN regardless of warehouse. VISN Contractor Representative will communicate with the SPV VISN Leaders on a monthly basis to discuss contract activity and provide a quarterly business review of VISN facilities. This representative will also participate in monthly/quarterly conference calls at the discretion/invitation of the SPV VISN Leaders.
- (f) At time of contract award, a list of all Contractor personnel assigned to the VA for this contract must be provided to each facility with primary contact lists to SPV VISN Leaders and the Contracting Officer. (See Attachment D) Lists should be updated as needed or at least annually as option years are exercised.
- (g) During implementation phase and throughout contract period, Contractor shall provide the VA Contracting Officer quarterly updates to the VA Approved Supplier List of companies doing business with the Contractor. (See Definitions)

# **B. VA CONTRACT ADMINISTRATION AUTHORITY**

- (a) The NAC Contracting Officer is the <u>only</u> person authorized to approve changes or modifications to the requirements under this contract on behalf of the Government.
- (b) In the event the Contractor makes any change(s) at the direction of any person other than the NAC Contracting Officer, any change shall be considered to have been made without authority and no adjustment in price shall be made in the contract to cover any increase in charges incurred as a result thereof.
- (c) Each facility will have a designated Contracting Officer's Technical Representative (COTR) who will serve as a point of contact for all matters pertaining to the technical aspects of the contract. At time of contract award, the Contractor will be furnished with a copy of the COTR's appointment letter specifying his/her identity, VA organization address, and scope of duties. COTR's have limited authority and cannot make any commitment obligating the Government.
- (d) Each VISN will also have a SPV VISN Leaders designated. SPV VISN Leaders will assist facilities with contract performance issues and will provide information to the Contractor and/or the facilities on the VA standardization program and other contract issues. The SPV VISN Leaders will be given a quarterly business review of all facilities in the VISN by the Contractor.
- (e) Only VA personnel officially designated as Ordering Officers under the SPV contract or warranted contracting officers may place orders under this contract. Ordering Officers do not have the authority to negotiate, make any commitments or changes that will affect the terms and conditions of this contract. Ordering Officer Designations pertain only to the VAMCs. VCS and OGA customers will place orders in accordance with their facility policies and procedures.

# C. CONTRACT ADMINISTRATION ACTIONS

- (a) The SPV contractor shall submit all requests for modification of this contract and any inquiries pertaining to the administration of the contract to the NAC Contracting Officer responsible for administering the contract.
- (b) The SPV contractor shall provide a detailed monthly report to the NAC Contracting Officer of total contract purchases by the 10<sup>th</sup> day of each month covering the previous month's sales. The report shall be sorted for each VISN and customer type; VAMC, VCS, and OGA. The report shall include each facility name, customer number, location (city, state) and total purchases and deviated product price savings for the period.
- (c) The SPV contractor shall provide an option for the NAC Contracting Officer or designee to generate a report showing the current product delivered price to the VA and the product price for the last ten weeks. A minimum of 10 items will be selected randomly by the NAC Contracting Officer or designee from any of the SPV contractor's warehouse (servicing VA customers) catalogs.
- (d) The SPV shall be able to provide the NAC Contracting Officer upon request (i) a freight invoice from the manufacturer/supplier or VA Approved Supplier's actual freight documented invoice or their third party freight carriers actual freight invoice or (ii) the manufacturer/supplier or VA Approved Supplier's normal freight charge quote or (iii) a list of all quotes obtained from nationally recognized carriers which were used to determine the average freight price or (iv) if the SPV's first warehouse is other than the point of distribution freight invoices shall be made available from the first warehouse to the point of distribution.
- (e) The SPV shall provide on a quarterly basis to the NAC Contracting Officer a transportation fee report which includes all elements of the transportation fee calculation and estimates the freight revenue, cost, and income and applicability retained by the Contractor applicable to VA purchases using the Contractor's existing information systems. The Contractor shall not be required to comply with the cost accounting standards or contract cost principles for this purpose.
  - Offerors shall provide the Contracting Officer with the proposed methodology for calculating the above reported items. The SPV contractor shall utilize the agreed upon methodology for every report within the contract period. If the methodology needs to be revised at any time during the contract period, the SPV contractor shall submit the new methodology to the NAC Contracting Officer for approval.
- (f) The Government reserves the right to conduct price verification audits on a periodic basis. The NAC Contracting Officer or designated representative will select at a minimum 20 items for review. The SPV contractor will be required to prepare a separate spreadsheet or grid for these items for each distribution center servicing the contract. The spreadsheet shall contain the following information: SPV and manufacturer/supplier's or VA Approved Supplier's product item numbers, product description, a breakdown of the delivered product price (manufacturer/supplier or VA Approved Supplier product price, actual freight or transportation fee, deviated price if applicable, allowance if applicable, distribution price, and the total delivered price to the facilities). In addition, the SPV contractor shall provide invoices supporting the manufacturer/supplier or VA Approved Supplier product price and transportation costs for all items listed in the spreadsheet. The contractor will have 30 calendar days to prepare and submit the spreadsheet and supporting documentation. If overcharges are identified by the SPV

contractor, a report containing the following shall also be included: total cases sold to each facility, the number of previous months involved, and the difference between the correct price and the actual price invoiced. The SPV contractor shall promptly reimburse the total overcharges to the VA. The Government reserves the right, with just cause, to extend the scope of the price verification in accordance with clause 52.212-5 paragraph (d).

(g) This solicitation includes FAR 52.219-9, Small Business Subcontracting Plan, and VAAR 852.219-9, VA Small Business Subcontracting Plan Minimum Requirement. It also includes VAAR 852.215-70, Service-Disabled Veteran-Owned and Veteran-Owned Small Business Evaluation Factors, and VAAR 852.215-71, Evaluation Factor Commitments. Accordingly, any contract resulting from this solicitation will include these clauses. The contractor is advised in performing contract administration functions, the CO may use the services of a support contractor(s) to assist in assessing the contractor's compliance with the subcontracting commitments incorporated into the contract, as well as compliance with the Small Business Subcontracting plan, including reviewing the contractor's accomplishments in achieving the subcontracting goals in the plan. To that end, the support contractor(s) may require access to the contractor's business records or other proprietary data to review such business records regarding the contractor's compliance with this requirement. All support contractors conducting this review on behalf of VA will be required to sign an "Information Protection and Non-Disclosure and Disclosure of Conflicts of Interest Agreement' to ensure the contractor's business records or other proprietary data reviewed or obtained in the course of assisting the CO in assessing the contractor for compliance are protected to ensure information or data is not improperly disclosed or other impropriety occurs.

Furthermore, if VA determines any services the support contractor(s) will perform in assessing compliance are advisory and assistance services as defined in FAR 2.101, Definitions, the support contractor(s) must also enter into an agreement with the contractor to protect proprietary information as required by FAR 9.505-4, obtaining access to proprietary information, paragraph (b). The contractor is required to cooperate fully and make available any records as may be required to enable the CO to assess the contractor compliance with the subcontracting plan.

# 15. CONTRACT IMPLEMENTATION

The contract resulting hereunder will be in effect for one year, plus four one-year option periods which may be exercised by the Government. The total possible contract period may run for five years if all four option periods are exercised. There is an anticipated implementation period of 90 days prior to the expected effective date of April 1, 2012.

Transition of VA facilities and participating OGA facilities to a new SPV Contract shall be done expeditiously and with mutually (VA and Contractor) agreed upon goals and time frames within the 90 day implementation phase.

# SECTION II CONTRACT TERMS AND CONDITIONS

# 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (JUN 2010)

- (a) Inspection/Acceptance. The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The Government reserves the right to inspect or test any supplies or services that have been tendered for acceptance. The Government may require repair or replacement of nonconforming supplies or reperformance of nonconforming services at no increase in contract price. If repair/replacement or reperformance will not correct the defects or is not possible, the Government may seek an equitable price reduction or adequate consideration for acceptance of nonconforming supplies or services. The Government must exercise its post-acceptance rights-
  - (1) Within a reasonable time after the defect was discovered or should have been discovered; and
- (2) Before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.
- **(b) Assignment.** The Contractor or its assignee may assign its rights to receive payment due as a result of performance of this contract to a bank, trust company, or other financing institution, including any Federal lending agency in accordance with the Assignment of Claims Act (31 U.S.C. 3727). However, when a third party makes payment (e.g., use of the Governmentwide commercial purchase card), the Contractor may not assign its rights to receive payment under this contract.
- (c) Changes. Changes in the terms and conditions of this contract may be made only by written agreement of the parties.
- (d) Disputes. This contract is subject to the Contract Disputes Act of 1978, as amended (41 U.S.C. 601-613). Failure of the parties to this contract to reach agreement on any request for equitable adjustment, claim, appeal or action arising under or relating to this contract shall be a dispute to be resolved in accordance with the clause at FAR 52.233-1, Disputes, which is incorporated herein by reference. The Contractor shall proceed diligently with performance of this contract, pending final resolution of any dispute arising under the contract.
  - (e) **Definitions**. The clause at FAR 52.202-1, Definitions, is incorporated herein by reference.
- (f) Excusable delays. The Contractor shall be liable for default unless nonperformance is caused by an occurrence beyond the reasonable control of the Contractor and without its fault or negligence such as, acts of God or the public enemy, acts of the Government in either its sovereign or contractual capacity, fires, floods, epidemics, quarantine restrictions, strikes, unusually severe weather, and delays of common carriers. The Contractor shall notify the Contracting Officer in writing as soon as it is reasonably possible after the commencement of any excusable delay, setting forth the full particulars in connection therewith, shall remedy such occurrence with all reasonable dispatch, and shall promptly give written notice to the Contracting Officer of the cessation of such occurrence.

# (g) Invoice.

- (1) The Contractor shall submit an original invoice and three copies(or electronic invoice, if authorized) to the address designated in the contract to receive invoices. An invoice must include-
  - (i) Name and address of the Contractor;

- (ii) Invoice date and number;
- (iii) Contract number, contract line item number and, if applicable, the order number;
- (iv) Description, quantity, unit of measure, unit price and extended price of the items delivered;
- (v) Shipping number and date of shipment, including the bill of lading number and weight of shipment if shipped on Government bill of lading;
  - (vi) Terms of any discount for prompt payment offered;
  - (vii) Name and address of official to whom payment is to be sent;
  - (viii) Name, title, and phone number of person to notify in event of defective invoice; and
- (ix) Taxpayer Identification Number (TIN). The Contractor shall include its TIN on the invoice only if required elsewhere in this contract.
  - (x) Electronic funds transfer (EFT) banking information.
- (A) The Contractor shall include EFT banking information on the invoice only if required elsewhere in this contract.
- (B) If EFT banking information is not required to be on the invoice, in order for the invoice to be a proper invoice, the Contractor shall have submitted correct EFT banking information in accordance with the applicable solicitation provision, contract clause (e.g., 52.232-33, Payment by Electronic Funds Transfer-- Central Contractor Registration, or 52.232-34, Payment by Electronic Funds Transfer--Other Than Central Contractor Registration), or applicable agency procedures.
- (C) EFT banking information is not required if the Government waived the requirement to pay by EFT.
- (2) Invoices will be handled in accordance with the Prompt Payment Act (31 U.S.C. 3903) and Office of Management and Budget (OMB) prompt payment regulations at 5 CFR part 1315.
- (h) Patent indemnity. The Contractor shall indemnify the Government and its officers, employees and agents against liability, including costs, for actual or alleged direct or contributory infringement of, or inducement to infringe, any United States or foreign patent, trademark or copyright, arising out of the performance of this contract, provided the Contractor is reasonably notified of such claims and proceedings.

# (i) Payment.-

- (1) Items accepted. Payment shall be made for items accepted by the Government that have been delivered to the delivery destinations set forth in this contract.
- (2) Prompt payment. The Government will make payment in accordance with the Prompt Payment Act (31 U.S.C. 3903) and prompt payment regulations at 5 CFR part 1315.
- (3) Electronic Funds Transfer (EFT). If the Government makes payment by EFT, see 52.212-5(b) for the appropriate EFT clause.

- (4) Discount. In connection with any discount offered for early payment, time shall be computed from the date of the invoice. For the purpose of computing the discount earned, payment shall be considered to have been made on the date which appears on the payment check or the specified payment date if an electronic funds transfer payment is made.
- (5) Overpayments. If the Contractor becomes aware of a duplicate contract financing or invoice payment or that the Government has otherwise overpaid on a contract financing or invoice payment, the Contractor shall--
- (i) Remit the overpayment amount to the payment office cited in the contract along with a description of the overpayment including the--
- (A) Circumstances of the overpayment (e.g., duplicate payment, erroneous payment, liquidation errors, date(s) of overpayment);
  - (B) Affected contract number and delivery order number, if applicable;
  - (C) Affected contract line item or subline item, if applicable; and
  - (D) Contractor point of contact.
  - (ii) Provide a copy of the remittance and supporting documentation to the Contracting Officer.
  - (6) Interest.
- (i) All amounts that become payable by the Contractor to the Government under this contract shall bear simple interest from the date due until paid unless paid within 30 days of becoming due. The interest rate shall be the interest rate established by the Secretary of the Treasury as provided in Section 611 of the Contract Disputes Act of 1978 (Public Law 95-563), which is applicable to the period in which the amount becomes due, as provided in (i)(6)(v) of this clause, and then at the rate applicable for each sixmonth period as fixed by the Secretary until the amount is paid.
- (ii) The Government may issue a demand for payment to the Contractor upon finding a debt is due under the contract.
  - (iii) Final decisions. The Contracting Officer will issue a final decision as required by 33.211 if-
- (A) The Contracting Officer and the Contractor are unable to reach agreement on the existence or amount of a debt within 30 days;
- (B) The Contractor fails to liquidate a debt previously demanded by the Contracting Officer within the timeline specified in the demand for payment unless the amounts were not repaid because the Contractor has requested an installment payment agreement; or
- (C) The Contractor requests a deferment of collection on a debt previously demanded by the Contracting Officer (see 32.607-2).
- (iv) If a demand for payment was previously issued for the debt, the demand for payment included in the final decision shall identify the same due date as the original demand for payment.
  - (v) Amounts shall be due at the earliest of the following dates:

- (A) The date fixed under this contract.
- (B) The date of the first written demand for payment, including any demand for payment resulting from a default termination.
- (vi) The interest charge shall be computed for the actual number of calendar days involved beginning on the due date and ending on--
  - (A) The date on which the designated office receives payment from the Contractor;
- (B) The date of issuance of a Government check to the Contractor from which an amount otherwise payable has been withheld as a credit against the contract debt; or
- (C) The date on which an amount withheld and applied to the contract debt would otherwise have become payable to the Contractor.
- (vii) The interest charge made under this clause may be reduced under the procedures prescribed in 32.608-2 of the Federal Acquisition Regulation in effect on the date of this contract.
- (j) **Risk of loss**. Unless the contract specifically provides otherwise, risk of loss or damage to the supplies provided under this contract shall remain with the Contractor until, and shall pass to the Government upon:
  - (1) Delivery of the supplies to a carrier, if transportation is f.o.b. origin; or
- (2) Delivery of the supplies to the Government at the destination specified in the contract, if transportation is f.o.b. destination.
  - (k) Taxes. The contract price includes all applicable Federal, State, and local taxes and duties.
- (I) Termination for the Government's convenience. The Government reserves the right to terminate this contract, or any part hereof, for its sole convenience. In the event of such termination, the Contractor shall immediately stop all work hereunder and shall immediately cause any and all of its suppliers and subcontractors to cease work. Subject to the terms of this contract, the Contractor shall be paid a percentage of the contract price reflecting the percentage of the work performed prior to the notice of termination, plus reasonable charges the Contractor can demonstrate to the satisfaction of the Government using its standard record keeping system, have resulted from the termination. The Contractor shall not be required to comply with the cost accounting standards or contract cost principles for this purpose. This paragraph does not give the Government any right to audit the Contractor's records. The Contractor shall not be paid for any work performed or costs incurred which reasonably could have been avoided.
- (m) Termination for cause. The Government may terminate this contract, or any part hereof, for cause in the event of any default by the Contractor, or if the Contractor fails to comply with any contract terms and conditions, or fails to provide the Government, upon request, with adequate assurances of future performance. In the event of termination for cause, the Government shall not be liable to the Contractor for any amount for supplies or services not accepted, and the Contractor shall be liable to the Government for any and all rights and remedies provided by law. If it is determined that the Government improperly terminated this contract for default, such termination shall be deemed a termination for convenience.

- (n) **Title**. Unless specified elsewhere in this contract, title to items furnished under this contract shall pass to the Government upon acceptance, regardless of when or where the Government takes physical possession.
- (o) Warranty. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- (p) Limitation of liability (*TAILORED*). Except as otherwise provided by an express or implied warranty, the Contractor will not be liable in breach of warranty action to the Government for consequential damages resulting from any defect or deficiencies in accepted items.
- (q) Other compliances. The Contractor shall comply with all applicable Federal, State and local laws, executive orders, rules and regulations applicable to its performance under this contract.
- (r) Compliance with laws unique to Government contracts. The Contractor agrees to comply with 31 U.S.C. 1352 relating to limitations on the use of appropriated funds to influence certain Federal contracts; 18 U.S.C. 431 relating to officials not to benefit; 40 U.S.C. 3701, et seq., Contract Work Hours and Safety Standards Act; 41 U.S.C. 51-58, Anti-Kickback Act of 1986; 41 U.S.C. 265 and 10 U.S.C. 2409 relating to whistleblower protections; 49 U.S.C. 40118, Fly American; and 41 U.S.C. 423 relating to procurement integrity.
- (s) Order of precedence. Any inconsistencies in this Addendum, Solicitation or resulting contract shall be resolved by giving precedence in the following order:
  - (1) The schedule of supplies/services,
  - (2) The Assignments, Disputes, Payments, Invoice, Other Compliances, and Compliance with Laws Unique to Government Contracts paragraphs of this clause.
  - (3) The clause at 52.212-5.
  - (4) Addenda to this solicitation or contract, including any license agreements for computer software.
  - (5) Solicitation provisions if this is a solicitation.
  - (6) Other paragraphs of this clause.
  - (7) The Standard Form 1449.
  - (8) Other documents, exhibits, and attachments.
  - (9) The specification.

# (t) Central Contractor Registration (CCR).

(1) Unless exempted by an addendum to this contract, the Contractor is responsible during performance and through final payment of any contract for the accuracy and completeness of the data within the CCR database, and for any liability resulting from the Government's reliance on inaccurate or incomplete data. To remain registered in the CCR database after the initial registration, the Contractor is required to review and update on an annual basis from the date of initial registration or subsequent

updates its information in the CCR database to ensure it is current, accurate and complete. Updating information in the CCR does not alter the terms and conditions of this contract and is not a substitute for a properly executed contractual document.

- (2)(i) If a Contractor has legally changed its business name, "doing business as" name, or division name (whichever is shown on the contract), or has transferred the assets used in performing the contract, but has not completed the necessary requirements regarding novation and change-of-name agreements in FAR subpart 42.12, the Contractor shall provide the responsible Contracting Officer a minimum of one business day's written notification of its intention to (A) change the name in the CCR database; (B) comply with the requirements of subpart 42.12; and (C) agree in writing to the timeline and procedures specified by the responsible Contracting Officer. The Contractor must provide with the notification sufficient documentation to support the legally changed name.
- (ii) If the Contractor fails to comply with the requirements of paragraph (t)(2)(i) of this clause, or fails to perform the agreement at paragraph (t)(2)(i)(C) of this clause, and, in the absence of a properly executed novation or change-of-name agreement, the CCR information that shows the Contractor to be other than the Contractor indicated in the contract will be considered to be incorrect information within the meaning of the "Suspension of Payment" paragraph of the electronic funds transfer (EFT) clause of this contract.
- (3) The Contractor shall not change the name or address for EFT payments or manual payments, as appropriate, in the CCR record to reflect an assignee for the purpose of assignment of claims (see Subpart 32.8, Assignment of Claims). Assignees shall be separately registered in the CCR database. Information provided to the Contractor's CCR record that indicates payments, including those made by EFT, to an ultimate recipient other than that Contractor will be considered to be incorrect information within the meaning of the "Suspension of payment" paragraph of the EFT clause of this contract.
- (4) Offerors and Contractors may obtain information on registration and annual confirmation requirements via the internet at http://www.ccr.gov or by calling 1-888-227-2423 or 269-961-5757.

# 52.204-4 PRINTED OR COPIED DOUBLE-SIDED ON POSTCONSUMER FIBER CONTENT PAPER (MAY 2011)

(a) Definitions. As used in this clause--

"Postconsumer fiber" means--(1) Paper, paperboard, and fibrous materials from retail stores, office buildings, homes, and so forth, after they have passed through their end-usage as a consumer item, including: used corrugated boxes; old newspapers; old magazines; mixed waste paper; tabulating cards; and used cordage; or

- (2) All paper, paperboard, and fibrous materials that enter and are collected from municipal solid waste; but not
  - (3) Fiber derived from printers' over-runs, converters' scrap, and over-issue publications.
- (b) The Contractor is required to submit paper documents, such as offers, letters, or reports that are printed or copied double-sided on paper containing at least 30 percent postconsumer fiber, whenever practicable, when not using electronic commerce methods to submit information or data to the Government.

# 52.209-9 UPDATES OF PUBLICLY AVAILABLE INFORMATION REGARDING RESPONSIBILITY MATTERS (JAN 2011)

- (a) The Contractor shall update the information in the Federal Awardee Performance and Integrity Information System (FAPIIS) on a semi-annual basis, throughout the life of the contract, by posting the required information in the Central Contractor Registration database at <a href="http://www.ccr.gov">http://www.ccr.gov</a>.
- (b)(1) The Contractor will receive notification when the Government posts new information to the Contractor's record.
- (2) The Contractor will have an opportunity to post comments regarding information that has been posted by the Government. The comments will be retained as long as the associated information is retained, i.e., for a total period of 6 years. Contractor comments will remain a part of the record unless the Contractor revises them.
- (3)(i) Public requests for system information posted prior to April 15, 2011, will be handled under Freedom of Information Act procedures, including, where appropriate, procedures promulgated under E.O. 12600.
- (ii) As required by section 3010 of Public Law 111-212, all information posted in FAPIIS on or after April 15, 2011, except past performance reviews, will be publicly available.

## 52.216-18 ORDERING (OCT 1995)

- (a) Any supplies and services to be furnished under this contract shall be ordered by issuance of delivery orders or task orders by the individuals or activities designated in the Schedule. Such orders may be issued from April 1, 2012 through March 31, 2013 and may be issued through March 31, 2017 if all option periods are exercised by the Government.
- (b) All delivery orders or task orders are subject to the terms and conditions of this contract. In the event of conflict between a delivery order or task order and this contract, the contract shall control.
- (c) If mailed, a delivery order or task order is considered "issued" when the Government deposits the order in the mail. Orders may be issued orally, by facsimile, or by electronic commerce methods only if authorized in the Schedule.

## **52.216-19 ORDER LIMITATIONS (OCT 1995)**

- (a) Minimum order. When the Government requires supplies or services covered by this contract in an amount of less than \$1,000 or \$750\* (\* as listed in Attachment A), the Government is not obligated to purchase, nor is the Contractor obligated to furnish, those supplies or services under the contract.
  - (b) Maximum order. The Contractor is not obligated to honor--
  - (1) Any order for a single item in excess of \$5,000;
  - (2) Any order for a combination of items in excess of \$75,000; or
- (3) A series of orders from the same ordering office within the same day days that together call for quantities exceeding the limitation in paragraph (b)(1) or (2) of this section.
- (c) If this is a requirements contract (i.e., includes the Requirements clause at subsection 52.216-21 of the Federal Acquisition Regulation (FAR)), the Government is not required to order a part of any one requirement from the Contractor if that requirement exceeds the maximum-order limitations in paragraph (b) of this section.
- (d) Notwithstanding paragraphs (b) and (c) of this section, the Contractor shall honor any order exceeding the maximum order limitations in paragraph (b), unless that order (or orders) is returned to the ordering office within one day days after issuance, with written notice stating the Contractor's intent not to ship the item (or items) called for and the reasons. Upon receiving this notice, the Government may acquire the supplies or services from another source.

## *52.216-22 INDEFINITE QUANTITY (OCT 1995)*

- (a) This is an indefinite-quantity contract for the supplies or services specified and effective for the period stated, in the Schedule. The quantities of supplies and services specified in the Schedule are estimates only and are not purchased by this contract.
- (b) Delivery or performance shall be made only as authorized by orders issued in accordance with the Ordering clause. The Contractor shall furnish to the Government, when and if ordered, the supplies or services specified in the Schedule up to and including the quantity designated in the Schedule as the "maximum." The Government shall order at least the quantity of supplies or services designated in the Schedule as the "minimum."
- (c) Except for any limitations on quantities in the Order Limitations clause or in the Schedule, there is no limit on the number of orders that may be issued. The Government may issue orders requiring delivery to multiple destinations or performance at multiple locations.
- (d) Any order issued during the effective period of this contract and not completed within that period shall be completed by the Contractor within the time specified in the order. The contract shall govern the Contractor's and Government's rights and obligations with respect to that order to the same extent as if the order were completed during the contract's effective period; provided, that the Contractor shall not be required to make any deliveries under this contract after 15 days after the expiration of contract.

## 52.217-9 OPTION TO EXTEND THE TERM OF THE CONTRACT (MAR 2000)

- (a) The Government may extend the term of this contract by written notice to the Contractor within 30 days; provided that the Government gives the Contractor a preliminary written notice of its intent to extend at least 60 days before the contract expires. The preliminary notice does not commit the Government to an extension.
- (b) If the Government exercises this option, the extended contract shall be considered to include this option clause.
- (c) The total duration of this contract, including the exercise of any options under this clause, shall not exceed five years.

## **52.232-18 AVAILABILITY OF FUNDS (APR 1984)**

Funds are not presently available for this contract. The Government's obligation under this contract is contingent upon the availability of appropriated funds from which payment for contract purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are made available to the Contracting Officer for this contract and until the Contractor receives notice of such availability, to be confirmed in writing by the Contracting Officer.

## 52.232-37 MULTIPLE PAYMENT ARRANGEMENTS (MAY 1999)

This contract or agreement provides for payments to the Contractor through several alternative methods. The applicability of specific methods of payment and the designation of the payment office(s) are either stated--

- (a) Elsewhere in this contract or agreement; or
- (b) In individual orders placed under this contract or agreement.

# AS3028 ECONOMIC PRICE ADJUSTMENT CLAUSE – FUEL SURCHARGE (JUL2011)

- (a) To the extent that contract fuel cost increases are provided for by this economic price adjustment clause, the Offeror warrants that the prices in this proposal for any option periods do not include any amount to protect against such contingent fuel cost increases.
- (b) The fuel cost index, for the purpose of price adjustment under this clause, shall be the "Weekly Retail On-Highway Diesel Prices Index", as contained in the "Energy Information Administration" website:

http://tonto.eia.doe.gov/oog/info/wohdp/diesel.asp

as published by the U.S. Department of Energy. All adjustments authorized under this clause shall be made using the most recently published average diesel price posted for the U.S. region.

- (1) The Base Fuel Cost, for the purpose of price adjustments under this clause, shall be the most recent Index Weekly Average Diesel Fuel Price per gallon published prior to the closing date for receipt of offers, or the due date for receipt of final proposal revisions if discussions are held.
- (c) For purposes of this clause, it will be conclusively presumed that a 15% increase or decrease of the Base Fuel Cost represents a reasonable fluctuation of diesel fuel prices. The Base Fuel Cost ± 15% price range will be determined for the base contract year and will remain constant throughout the life of the contract, including option years. Base Fuel Cost price range will be documented at time of contract award.
- (d) Increases (or decreases) in the diesel fuel costs (Base Fuel Cost  $\pm$  15%) as listed on the Index two weeks prior to the end of each calendar quarter can trigger a request from the Contractor to the Government ( or from the Government to the Contractor) for cost adjustments. Notice must be in writing to the SPV Contracting Officer (or Contractor's representative) no less than ten days prior to the beginning of the next quarter.
- (e) Since fuel cost is only a part of the SPV Contracted distribution cost, the adjustment will be made as a penny per delivered case for every ten cent fuel price per gallon increase or decrease to the Base Fuel Cost ± 15%. Difference will be rounded down to the nearest whole cent and will be added to last line of each invoice noted as "Fuel Adjustment".

#### **Example calculation of fuel price change:**

At Contract Award Base (+ or -) 15% \$2.88 - \$2.13

Average National Diesel Fuel Price \$2.50

**3<sup>rd</sup> QTR (3<sup>rd</sup> week June) first year Fuel Price** \$3.05

Calculation: \$3.05 - 2.88 = \$.17 (rounded down to 10 cents)

Add one cent per delivered case to each invoice, starting first Monday of July.

3<sup>rd</sup> OTR Diesel Fuel Price decrease \$1.80

Calculation: \$2.13 - 1.80 = \$.33 (rounded down to 30 cents)

Credit each invoice 3 cents per delivered case.

- (f) Once approved, the date for contract fuel price adjustment will be the first Monday of the first month of each quarter unless otherwise designated at time of contract award.
- (g) The Contracting Officer shall retain a copy of the Base Fuel Index establishing the Base Fuel Cost and the calculation of the price range incorporating the 15% adjustment in the contract file. All subsequent changes will be documented within the contract file and communicated to the Contractor and VA SPV customers via email one week prior to the fuel price adjustment implementation.
- (h) Any adjustments for fuel price changes will only be implemented if requested in writing, reviewed by both parties, and provided within the designated time frames. No retroactive cost adjustments will be made. A contract modification will be issued at inception of first increase or decrease detailing Base Fuel Cost, price range, and calculation of first fuel adjustment charge. Adjustment will remain in effect with quarterly calculation changes as needed until price falls

- within Base Fuel Cost price range. A contract modification will be issued to terminate the adjustment when price returns to Base Fuel Cost  $\pm$  15% price range.
- (i) In the event that "the Energy Information Administration, Department of Energy" discontinues, or alters substantially its method of calculating the national average diesel fuel prices cited herein, the parties shall mutually agree upon an appropriate substitute for determining the price adjustment described herein. If the contracting officer determines the Index consistently and substantially fails to reflect market conditions, the contracting officer may modify the contract to specify use of an appropriate substitute Index, effective on the date the Index specified herein begins to consistently and substantially fail to reflect market conditions.
- (j) Any dispute arising under this clause shall be determined in accordance with and subject to the "Disputes" clause of the contract.

# AS6000 COST RECOVERY FEE AND SUBMISSION OF QUARTERLY SALES REPORTS – SUBSISTENCE PRIME VENDOR (JULY2011)

- (a) Quarterly Sales Reports. The Contractor shall report all contract sales under this contract and submit collected Cost Recovery Fees as follows:
- (1) The Contractor shall accurately report the dollar value, in U.S. dollars and rounded to the nearest whole dollar, of all sales made under this contract by calendar quarter (January 1–March 31, April 1–June 30, July 1–September 30, and October 1–December 31). A detailed quarterly report of total purchases from all authorized users and the Cost Recovery fee of 0.5% must be submitted to the VA within 60 calendar days of the end of quarter. Report shall be segmented by VISN and customer type. Report shall include each facility name, location (city, state), total purchases for period and total fee collected. The 0.5 % Cost Recovery Fee shall be imbedded in the awarded distribution fee, and offers submitted in response to this solicitation shall include the Cost Recovery Fee in every line item price offered. The reported contract sales shall include the cost recovery fee and each quarterly report shall show the total cost recovery fee amount collected on the reported sales. The Contractor shall maintain a consistent accounting method of sales reporting, based on the Contractor's established commercial accounting practice.
- (2) Contract sales reports are due to the VA contracting officer within 60 calendar days following the completion of each reporting quarter or completion of the contract, whichever occurs first. A report is required even when no billings or invoices are issued or no orders are received during the contract period.
- (3) The sales report signed by an authorized representative of the contractor shall be sent by mail or email to the contracting officer. Mailed reports shall be sent to the address listed below.

Department of Veterans Affairs National Acquisition Center (001AL-A2-3b-PH) P.O. Box 76 First Avenue, 1 Block North of Cermak, Bldg 37 Hines, IL 60141

(a) **Cost Recovery Fee.** The 0.5 % Cost Recovery Fee amount collected and due shall be paid either electronically or by check, and shall be addressed to the "Department of Veterans Affairs".

To ensure that the payment is credited properly, the contractor shall identify the check or electronic transmission as a "Cost Recovery Fee" and include a copy of the applicable Sales Report. The Cost

Recovery Fee payment is due to the Fiscal Division at the same time the sales report is due to the contracting officer, i.e., within 60 calendar days following the completion of each reporting quarter or completion of the contract.

(1) Cost recovery fee payments made **electronically** shall include the following information:

Receiving Bank Name: Department of Treasury Receiving Bank Contact: Cash Link ACH Receiver

Contact Phone: 301/887-6600

Receiving Bank City, State: Richmond, Virginia Receiving Bank Routing/Transit Number: 051036706

Receiving Bank Capability: CCD+ Receiving Account Number: 220020

820 ACH Format used by Receiving Bank: Standard

Contract Number(s): (Contractor shall insert the contract number, which will be assigned by the VA contracting officer at time of award.)

(2) Cost recovery fee payments made in **check form** shall be made to the attention of "Department of Veterans Affairs" and mailed to the following address:

Fiscal Division (901A) Attn: C.R. Agent Cashier P.O. Box 7005 Hines, IL 60141

- (b) The Government reserves the right to inspect without further notice, such records of the Contractor as pertain to sales under any contract resulting from this solicitation. Willful failure or refusal to furnish the required reports, or falsification thereof, shall constitute sufficient cause for terminating the contract under FAR 52.212-4(m), Contract Terms and Conditions Commercial Items, Termination for Cause.
- (c) Failure to remit the full amount of the Cost Recovery Fee within 60 calendar days after the end of the applicable reporting period constitutes a contract debt to the United States Government under the terms of Federal Acquisition Regulation (FAR) Subpart 32.6. The Government may exercise all rights under the Debt Collection Improvement Act of 1996, including withholding or setting off payments and interest on the debt (see FAR clause 52.232-17, Interest). Should the Contractor fail to submit the required sales reports, falsify them, or fail to timely pay the Cost Recovery Fee, the Government shall have, in addition to the rights and remedies described in this clause, all other rights and remedies permitted by Federal law and statutes.

#### AS7003 AUDIT AND RECORDS (FEB 2007)

(a) The VA Office of Inspector General (VA OIG) shall have access to and the right to examine any of the Contractor's directly pertinent records involving transactions related to this contract or a subcontract hereunder, including, but not limited to, all records supporting the development of any contractor performance reports that are or may be required under the contract. As used in this clause, records include books, documents, accounting procedures and practices, and other data, regardless of type and regardless of form. This paragraph may not be construed to require the Contractor or subcontractor to create or maintain any record that the Contractor or subcontractor does not maintain in the ordinary course of business or pursuant to a provision of law.

- (b) Availability. The Contractor shall make available at its office at all reasonable times the records, materials, and other evidence described in paragraph (a) of this clause, for examination, audit, or reproduction, until 3 years after final payment under this contract or for any shorter period specified in FAR Subpart 4.7, Contractor Records Retention, of the Federal Acquisition Regulation (FAR), or for any longer period required by statute or by other clauses of this contract. In addition—
  - (1) If this contract is completely or partially terminated, the Contractor shall make available the records relating to the work terminated until 3 years after any resulting final termination settlement; and
  - (2) The Contractor shall make available records relating to appeals under the Disputes clause or to litigation or the settlement of claims arising under or relating to this contract until such appeals, litigation, or claims are finally resolved.

## 52.233-1 DISPUTES (JUL 2002) ALTERNATE I (DEC 1991)

- (a) This contract is subject to the Contracts Disputes Act of 1978, as amended (41 U.S.C. 601-613).
- (b) Except as provided in the Act, all disputes arising under or related to this contract shall be resolved under this clause.
- (c) "Claim," as used in this clause, means a written demand or written assertion by one of the contracting parties seeking, as a matter of right, the payment of money in a sum certain, the adjustment or interpretation of contract terms, or other relief arising under or relating to this contract. However, a written demand or written assertion by the Contractor seeking the payment of money exceeding \$100,000 is not a claim under the Act until certified. A voucher, invoice, or other routine request for payment that is not in dispute when submitted is not a claim under the Act. The submission may be converted to a claim under the Act, by complying with the submission and certification requirements of this clause, if it is disputed either as to liability or amount or is not acted upon in a reasonable time.
- (d)(1) A claim by the Contractor shall be made in writing and, unless otherwise stated in this contract, submitted within 6 years after accrual of the claim to the Contracting Officer for a written decision. A claim by the Government against the Contractor shall be subject to a written decision by the Contracting Officer.
- (2)(i) The Contractor shall provide the certification specified in paragraph (d)(2)(iii) of this clause when submitting any claim exceeding \$100,000.
- (ii) The certification requirement does not apply to issues in controversy that have not been submitted as all or part of a claim.
- (iii) The certification shall state as follows: "I certify that the claim is made in good faith; that the supporting data are accurate and complete to the best of my knowledge and belief; that the amount requested accurately reflects the contract adjustment for which the Contractor believes the Government is liable; and that I am duly authorized to certify the claim on behalf of the Contractor."
- (3) The certification may be executed by any person duly authorized to bind the Contractor with respect to the claim.

- (e) For Contractor claims of \$100,000 or less, the contracting Officer must, if requested in writing by the Contractor, render a decision within 60 days of the request. For Contractor-certified claims over \$100,000, the Contracting Officer must, within 60 days, decide the claim or notify the Contractor of the date by which the decision will be made.
- (f) The Contracting Officer's decision shall be final unless the contractor appeals or files a suit as provided in the Act.
- (g) If the claim by the Contractor is submitted to the Contracting Officer or a claim by the Government is presented to the Contractor, the parties, by mutual consent, may agree to use alternative dispute resolution (ADR). If the Contractor refuses an offer for ADR, the Contractor shall inform the Contracting Officer, in writing, of the Contractor's specific reasons for rejecting the offer.
- (h) The Government shall pay interest on the amount found due and unpaid from (1) the date that the Contracting Officer receives the claim (certified, if required); or (2) the date that payment otherwise would be due, if that date is later, until the date of payment. With regard to claims having defective certifications, as defined in (FAR) 48 CFR 33.201, interest shall be paid from the date that the Contracting Officer initially receives the claim. Simple interest on claims shall be paid at the rate, fixed by the Secretary of the Treasury as provided in the ACT, which is applicable to the period during which the Contracting Officer receives the claim and then at the rate applicable for each 6-month period as fixed by the Treasury Secretary during the pendency of the claim.
- (i) The Contractor shall proceed diligently with performance of this contract, pending final resolution of any request for relief, claim, appeal, or action arising under or relating to the contract, and comply with any decision of the Contracting Officer.

# 52.233-4 APPLICABLE LAW FOR BREACH OF CONTRACT CLAIM (OCT 2004)

United States law will apply to resolve any claim of breach of this contract.

## 52.242-13 BANKRUPTCY (JUL 1995)

In the event the Contractor enters into proceedings relating to bankruptcy, whether voluntary or involuntary, the Contractor agrees to furnish, by certified mail or electronic commerce method authorized by the contract, written notification of the bankruptcy to the Contracting Officer responsible for administering the contract. This notification shall be furnished within five days of the initiation of the proceedings relating to bankruptcy filing. This notification shall include the date on which the bankruptcy petition was filed, the identity of the court in which the bankruptcy petition was filed, and a listing of Government contract numbers and contracting offices for all Government contracts against which final payment has not been made. This obligation remains in effect until final payment under this contract.

# 52.247-34 F.O.B. DESTINATION (NOV 1991)

- (a) The term "f.o.b. destination," as used in this clause, means --
- (1) Free of expense to the Government, on board the carrier's conveyance, at a specified delivery point where the consignee's facility (plant, warehouse, store, lot, or other location to which shipment can be made) is located; and

- (2) Supplies shall be delivered to the destination consignee's wharf (if destination is a port city and supplies are for export), warehouse unloading platform, or receiving dock, at the expense of the Contractor. The Government shall not be liable for any delivery, storage, demurrage, accessorial, or other charges involved before the actual delivery (or "constructive placement" as defined in carrier tariffs) of the supplies to the destination, unless such charges are caused by an act or order of the Government acting in its contractual capacity. If rail carrier is used, supplies shall be delivered to the specified unloading platform of the consignee. If motor carrier (including "piggyback") is used, supplies shall be delivered to truck tailgate at the unloading platform of the consignee, except when the supplies delivered meet the requirements of Item 568 of the National Motor Freight Classification for "heavy or bulky freight."

  When supplies meeting the requirements of the referenced Item 568 are delivered, unloading (including movement to the tailgate) shall be performed by the consignee, with assistance from the truck driver, if requested. If the contractor uses rail carrier or freight forwarder for less than carload shipments, the contractor shall ensure that the carrier will furnish tailgate delivery, when required, if transfer to truck is required to complete delivery to consignee.
  - (b) The Contractor shall--
  - (1)(i) Pack and mark the shipment to comply with contract specifications; or
  - (ii) In the absence of specifications, prepare the shipment in conformance with carrier requirements;
  - (2) Prepare and distribute commercial bills of lading;
  - (3) Deliver the shipment in good order and condition to the point of delivery specified in the contract;
- (4) Be responsible for any loss of and/or damage to the goods occurring before receipt of the shipment by the consignee at the delivery point specified in the contract;
  - (5) Furnish a delivery schedule and designate the mode of delivering carrier; and
  - (6) Pay and bear all charges to the specified point of delivery.

# VAAR 852.203-70 COMMERCIAL ADVERTISING (JAN 2008)

The bidder or offeror agrees that if a contract is awarded to him/her, as a result of this solicitation, he/she will not advertise the award of the contract in his/her commercial advertising in such a manner as to state or imply that the Department of Veterans Affairs endorses a product, project or commercial line of endeavor.

# VAAR 852.203-71 DISPLAY OF DEPARTMENT OF VETERAN AFFAIRS HOTLINE

## POSTER (DEC 1992)

- (a) Except as provided in paragraph (c) below, the Contractor shall display prominently, in common work areas within business segments performing work under VA contracts, Department of Veterans Affairs Hotline posters prepared by the VA Office of Inspector General.
- (b) Department of Veterans Affairs Hotline posters may be obtained from the VA Office of Inspector General (53E), P.O. Box 34647, Washington, DC 20043-4647.
- (c) The Contractor need not comply with paragraph (a) above if the Contractor has established a mechanism, such as a hotline, by which employees may report suspected instances of improper conduct, and instructions that encourage employees to make such reports.

# VAAR 852.215-70 SERVICE-DISABLED VETERAN-OWNED AND VETERAN-OWNED SMALL BUSINESS EVALUATION FACTORS (DEC 2009)

- (a) In an effort to achieve socioeconomic small business goals, depending on the evaluation factors included in the solicitation, VA shall evaluate offerors based on their service-disabled veteran-owned or veteran-owned small business status and their proposed use of eligible service disabled veteran-owned small businesses and veteran-owned small businesses as subcontractors.
- (b) Eligible service-disabled veteran-owned offerors will receive full credit, and offerors qualifying as veteran-owned small businesses will receive partial credit for the Service-Disabled Veteran-Owned and Veteran-owned Small Business Status evaluation factor. To receive credit, an offeror must be registered and verified in Vendor Information Pages (VIP) database. (http://www.VetBiz.gov).
- (c) Non-veteran offerors proposing to use service-disabled veteran-owned small businesses or veteran-owned small businesses as subcontractors will receive some consideration under this evaluation factor. Offerors must state in their proposals the names of the SDVOSBs and VOSBs with whom they intend to subcontract and provide a brief description of the proposed subcontracts and the approximate dollar values of the proposed subcontracts. In addition, the proposed subcontractors must be registered and verified in the VetBiz.gov VIP database (<a href="http://www.vetbiz.gov">http://www.vetbiz.gov</a>).

#### VAAR 852.215-71 EVALUATION FACTOR COMMITMENTS (DEC 2009)

The offeror agrees, if awarded a contract, to use the service-disabled veteran-owned small businesses or veteran-owned small businesses proposed as subcontractors in accordance with <u>852.215-70</u>, <u>Service-Disabled Veteran-Owned and Veteran-Owned Small Business Evaluation Factors</u>, or to substitute one or more service-disabled veteran-owned small businesses or veteran-owned small businesses for subcontract work of the same or similar value.

# VAAR 852.219-9 VA SMALL BUSINESS SUBCONTRACTING PLAN MINIMUM REQUIREMENTS (DEC 2009)

- (a) This clause does not apply to small business concerns.
- (b) If the offeror is required to submit an individual subcontracting plan, the minimum goals for award of subcontracts to service-disabled veteran-owned small business concerns and veteran-owned small business concerns shall be at least commensurate with the Department's annual service-disabled veteran-owned small business and veteran-owned small business prime contracting goals for the total dollars planned to be subcontracted.
- (c) For a commercial plan, the minimum goals for award of subcontracts to service-disabled veteranowned small business concerns and veteran-owned small businesses shall be at least commensurate with the Department's annual service-disabled veteran-owned small business and veteran-owned small business prime contracting goals for the total value of projected subcontracts to support the sales for the commercial plan.
- (d) To be credited toward goal achievements, businesses must be verified as eligible in the Vendor Information Pages database. The contractor shall annually submit a listing of service-disabled veteranowned small businesses and veteran-owned small businesses for which credit toward goal achievement is to be applied for the review of personnel in the Office of Small and Disadvantaged Business Utilization.
- (e) The contractor may appeal any businesses determined not eligible for crediting toward goal achievements by following the procedures contained in 819.407.

# VAAR 852.219-71 VA MENTOR-PROTÉGÉ PROGRAM (DEC 2009)

- (a) Large businesses are encouraged to participate in the VA Mentor-Protégé Program for the purpose of providing developmental assistance to eligible service-disabled veteran-owned small businesses and veteran-owned small businesses to enhance the small businesses' capabilities and increase their participation as VA prime contractors and as subcontractors.
  - (b) The program consists of:
  - (1) Mentor firms, which are contractors capable of providing developmental assistance;
- (2) Protégé firms, which are service-disabled veteran-owned small business concerns or veteran-owned small business concerns; and
- (3) Mentor-Protégé Agreements approved by the VA Office of Small and Disadvantaged Business Utilization.
- (c) Mentor participation in the program means providing business developmental assistance to aid protégés in developing the requisite expertise to effectively compete for and successfully perform VA prime contracts and subcontracts.

- (d) Large business prime contractors serving as mentors in the VA Mentor-Protégé Program are eligible for an incentive for subcontracting plan credit. VA will recognize the costs incurred by a mentor firm in providing assistance to a protégé firm and apply those costs for purposes of determining whether the mentor firm attains its subcontracting plan participation goals under a VA contract. The amount of credit given to a mentor firm for these protégé developmental assistance costs shall be calculated on a dollar-for-dollar basis and reported by the large business prime contractor via the Electronic Subcontracting Reporting System (eSRS).
- (e) Contractors interested in participating in the program are encouraged to contact the VA Office of Small and Disadvantaged Business Utilization for more information.

# VAAR 852.246-71 INSPECTION (2008) ALTERNATE I (JAN 2008) (TAILORED)

The contractor shall remove rejected supplies at the next scheduled delivery after notice of rejection. Supplies determined to be unfit for human consumption will not be removed without permission of the local health authorities. Supplies not removed within the allowed time may be destroyed. The Department of Veterans Affairs will not be responsible for nor pay for products rejected. The contractor will be liable for costs incident to examination of rejected products.

## VAAR 852.246-72 FROZEN PROCESSED FOODS (JAN 2008)

The products delivered under this contract shall be in excellent condition, shall not show evidence of defrosting, refreezing, or freezer burn and shall be transported and delivered to the consignee at a temperature of 0 degrees Fahrenheit or lower.

# VAAR 852.270-3 PURCHASE OF SHELLFISH (APR 1984)

The bidder certifies that oysters, clams, and mussels will be furnished only from plants approved by and operated under the supervision of shell fish authorities of States whose certifications are endorsed currently by the U.S. Public Health Service, and the names and certificate numbers of those shell fish dealers must appear on current lists published by the U.S. Public Health Service. These items shall be packed and delivered in approved containers, sealed in such manner that tampering is easily discernible, and marked with packer's certificate number impressed or embossed on the side of such containers and preceded by the State abbreviation. Containers shall be tagged or labeled to show the name and address of the approved producer or shipper, the name of the State of origin, and the certificate number of the approved producer or shipper.

# *VAAR 852.273-76 ELECTRONIC INVOICE SUBMISSION (Interim - October 2008)*

(a) To improve the timeliness of payments and lower overall administrative costs, VA strongly encourages contractors to submit invoices using its electronic invoicing system. At present, electronic submission is voluntary and any nominal registration fees will be the responsibility of the contractor. VA intends to mandate electronic invoice submission, subject to completion of the federal rulemaking

process. At present, VA is using a 3rd party agent to contact contractors regarding this service. During the voluntary period, contractors interested in registering for the electronic system should contact the VA's Financial Services Center at http://www.fsc.va.gov/einvoice.asp.

# 52.212-5 CONTRACT TERMS AND CONDITIONS REQUIRED TO IMPLEMENT STATUTES OR EXECUTIVE ORDERS—COMMERCIAL ITEMS (AUG 2011)

- (a) The Contractor shall comply with the following Federal Acquisition Regulation (FAR) clauses, which are incorporated in this contract by reference, to implement provisions of law or Executive orders applicable to acquisitions of commercial items:
  - (1) <u>52.222-50</u>, Combating Trafficking in Persons (Feb 2009) (<u>22 U.S.C. 7104(g)</u>). Alternate I (Aug 2007) of <u>52.222-50</u> (<u>22 U.S.C. 7104(g)</u>).
  - (2) <u>52.233-3</u>, Protest After Award (Aug 1996) (<u>31 U.S.C. 3553</u>).
  - (3) <u>52.233-4</u>, Applicable Law for Breach of Contract Claim (OCT 2004) (Pub. L. 108-77, 108-78).
- (b) The Contractor shall comply with the FAR clauses in this paragraph (b) that the Contracting Officer has indicated as being incorporated in this contract by reference to implement provisions of law or Executive orders applicable to acquisitions of commercial items:
- ∑ (1) 52.203-6, Restrictions on Subcontractor Sales to the Government (Sept 2006), with Alternate I (Oct 1995) (41 U.S.C. 253g and 10 U.S.C. 2402).
  ∑ (2) 52.203-13, Contractor Code of Business Ethics and Conduct (Apr 2010) (Pub. L. 110-252, Title VI, Chapter 1 (41 U.S.C. 251 note)).
  ☐ (3) 52.203-15, Whistleblower Protections under the American Recovery and Reinvestment Act of 2009 (June 2010) (Section 1553 of Pub. L. 111-5). (Applies to contracts funded by the American Recovery and Reinvestment Act of 2009.)
  ∑ (4) 52.204-10, Reporting Executive Compensation and First-Tier Subcontract Awards (Jul 2010) (Pub. L. 109-282) (31 U.S.C. 6101 note).
- [] (5) <u>52.204-11</u>, American Recovery and Reinvestment Act—Reporting Requirements (Jul 2010) (Pub. L. 111-5).
- $\boxtimes$  (6) <u>52.209-6</u>, Protecting the Government's Interest When Subcontracting with Contractors Debarred, Suspended, or Proposed for Debarment. (Dec 2010) (31 U.S.C. 6101 note).
- [] (8) <u>52.219-3</u>, Notice of Total HUBZone Set-Aside or Sole-Source Award (Jan 2011) (<u>15 U.S.C. 657a</u>).

(JAN 2011) (if the offeror elects to waive the preference, it shall so indicate in its offer) (15 U.S.C. 657a)
(10) [Reserved]
☐ (11)(i) <u>52.219-6</u> , Notice of Total Small Business Set-Aside (June 2003) ( <u>15 U.S.C. 644</u> ). ☐ (ii) Alternate I (Oct 1995) of <u>52.219-6</u> . ☐ (iii) Alternate II (Mar 2004) of <u>52.219-6</u> .
<ul> <li>☐ (12)(i) 52.219-7, Notice of Partial Small Business Set-Aside (June 2003) (15 U.S.C. 644).</li> <li>☐ (ii) Alternate I (Oct 1995) of 52.219-7.</li> <li>☐ (iii) Alternate II (Mar 2004) of 52.219-7.</li> </ul>
(13) <u>52.219-8</u> , Utilization of Small Business Concerns (Jan 2011) ( <u>15 U.S.C. 637(d)(2)</u> and (3))
<ul> <li>☐ (14)(i) 52.219-9, Small Business Subcontracting Plan (Jan 2011) (15 U.S.C. 637(d)(4)).</li> <li>☐ (ii) Alternate I (Oct 2001) of 52.219-9.</li> <li>☐ (iii) Alternate II (Oct 2001) of 52.219-9.</li> <li>☐ (iv) Alternate III (Jul 2010) of 52.219-9.</li> </ul>
(15) <u>52.219-14</u> , Limitations on Subcontracting (Dec 1996) ( <u>15 U.S.C. 637(a)(14)</u> ).
$\boxtimes$ (16) <u>52.219-16</u> , Liquidated Damages—Subcon-tracting Plan (Jan 1999) ( <u>15 U.S.C.</u> 637(d)(4)(F)(i)).
☐ (17)(i) 52.219-23, Notice of Price Evaluation Adjustment for Small Disadvantaged Business Concerns (OCT 2008) (10 U.S.C. 2323) (if the offeror elects to waive the adjustment, it shall so indicate in its offer).  ☐ (ii) Alternate I (June 2003) of 52.219-23.
∑ (18) <u>52.219-25</u> , Small Disadvantaged Business Participation Program—Disadvantaged Status and Reporting (Dec 2010) (Pub. L. 103-355, section 7102, and <u>10 U.S.C. 2323</u> ).
[19] <u>52.219-26</u> , Small Disadvantaged Business Participation Program— Incentive Subcontracting (Oct 2000) (Pub. L. 103-355, section 7102, and <u>10 U.S.C. 2323</u> ).
(20) <u>52.219-27</u> , Notice of Total Service-Disabled Veteran-Owned Small Business Set-Aside (May 2004) ( <u>15 U.S.C. 657 f</u> ).
(21) <u>52.219-28</u> , Post Award Small Business Program Representation (Apr 2009) ( <u>15 U.S.C.</u> <u>632(a)(2)</u> ).
(22) <u>52.219-29</u> Notice of Total Set-Aside for Economically Disadvantaged Women-Owned Small Business (EDWOSB) Concerns (Apr 2011).

$\square$ (23) <u>52.219-30</u> Notice of Total Set-Aside for Women-Owned Small Business (WOSB) Concerns Eligible Under the WOSB Program (Apr 2011).
(24) <u>52.222-3</u> , Convict Labor (June 2003) (E.O. 11755).
$\boxtimes$ (25) <u>52.222-19</u> , Child Labor—Cooperation with Authorities and Remedies (Jul 2010) (E.O. 13126).
$\boxtimes$ (26) <u>52.222-21</u> , Prohibition of Segregated Facilities (Feb 1999).
(27) <u>52.222-26</u> , Equal Opportunity (Mar 2007) (E.O. 11246).
(28) <u>52.222-35</u> , Equal Opportunity for Veterans (Sep 2010)( <u>38 U.S.C. 4212</u> ).
(29) <u>52.222-36</u> , Affirmative Action for Workers with Disabilities (Oct 2010) ( <u>29 U.S.C. 793</u> ).
(30) <u>52.222-37</u> , Employment Reports on Veterans (SEP 2010) (38 U.S.C. 4212).
[] (32) <u>52.222-54</u> , Employment Eligibility Verification (JAN 2009). (Executive Order 12989). (Not applicable to the acquisition of commercially available off-the-shelf items or certain other types of commercial items as prescribed in <u>22.1803</u> .)
[] (33)(i) 52.223-9, Estimate of Percentage of Recovered Material Content for EPA–Designated Items (May 2008) (42 U.S.C. 6962(c)(3)(A)(ii)). (Not applicable to the acquisition of commercially available off-the-shelf items.)  [] (ii) Alternate I (May 2008) of 52.223-9 (42 U.S.C. 6962(i)(2)(C)). (Not applicable to the acquisition of commercially available off-the-shelf items.)
(34) <u>52.223-15</u> , Energy Efficiency in Energy-Consuming Products (DEC 2007) ( <u>42 U.S.C.</u> <u>8259b</u> ).
(35)(i) 52.223-16, IEEE 1680 Standard for the Environmental Assessment of Personal Computer Products (DEC 2007) (E.O. 13423).  (ii) Alternate I (DEC 2007) of 52.223-16.
(36) <u>52.223-18</u> , Encouraging Contractor Policies to Ban Text Messaging While Driving (Aug 2011) (E.O. 13513).
(37) <u>52.225-1</u> , Buy American Act—Supplies (Feb 2009) ( <u>41 U.S.C. 10a-10d</u> ).

[38)(i) <u>52.225-3</u> , Buy American Act—Free Trade Agreements—Israeli Trade Act (June 2009) (41 U.S.C. 10a-10d, <u>19 U.S.C. 3301</u> note, <u>19 U.S.C. 2112</u> note, <u>19 U.S.C. 3805</u> note, Pub. L. 108-77,
108-78, 108-286, 108-302, 109-53, 109-169, 109-283, and 110-138).
(ii) Alternate I (Jan 2004) of <u>52.225-3</u> .
$\square$ (iii) Alternate II (Jan 2004) of $52.225-3$ .
(39) <u>52.225-5</u> , Trade Agreements (Aug 2009) ( <u>19 U.S.C. 2501</u> , <i>et seq.</i> , <u>19 U.S.C. 3301</u> note).
$\boxtimes$ (40) <u>52.225-13</u> , Restrictions on Certain Foreign Purchases (June 2008) (E.O.'s, proclamations, and statutes administered by the Office of Foreign Assets Control of the Department of the Treasury).
(41) <u>52.226-4</u> , Notice of Disaster or Emergency Area Set-Aside (Nov 2007) ( <u>42 U.S.C. 5150</u> ).
[] (42) <u>52.226-5</u> , Restrictions on Subcontracting Outside Disaster or Emergency Area (Nov 2007) (42 U.S.C. 5150).
(43) <u>52.232-29</u> , Terms for Financing of Purchases of Commercial Items (Feb 2002) ( <u>41 U.S.C. 255(f</u> ), <u>10 U.S.C. 2307(f</u> )).
(44) <u>52.232-30</u> , Installment Payments for Commercial Items (Oct 1995) ( <u>41 U.S.C. 255(f)</u> , <u>10 U.S.C. 2307(f)</u> ).
(46) <u>52.232-34</u> , Payment by Electronic Funds Transfer—Other than Central Contractor
Registration (May 1999) (31 U.S.C. 3332). "This clause at 52.232-34 is applicable only to VA"
(47) <u>52.232-36</u> , Payment by Third Party (Feb 2010) ( <u>31 U.S.C. 3332</u> ).
(48) <u>52.239-1</u> , Privacy or Security Safeguards (Aug 1996) ( <u>5 U.S.C. 552a</u> ).
(49)(i) <u>52.247-64</u> , Preference for Privately Owned U.SFlag Commercial Vessels (Feb 2006) ( <u>46 U.S.C. Appx. 1241(b)</u> and <u>10 U.S.C. 2631</u> ).  (ii) Alternate I (Apr 2003) of <u>52.247-64</u> .
(c) The Contractor shall comply with the FAR clauses in this paragraph (c), applicable to commercial services, that the Contracting Officer has indicated as being incorporated in this contract by reference to implement provisions of law or Executive orders applicable to acquisitions of commercial items:
(1) <u>52.222-41</u> , Service Contract Act of 1965 (Nov 2007) ( <u>41 U.S.C. 351</u> , et seq.).
(2) <u>52.222-42</u> , Statement of Equivalent Rates for Federal Hires (May 1989) ( <u>29 U.S.C. 206</u> and <u>41 U.S.C. 351</u> , <i>et seq.</i> ).

[ (3) <u>52.222-43</u> , Fair Labor Standards Act and Service Contract Act—Price Adjustment (Multipl Year and Option Contracts) (Sep 2009) ( <u>29 U.S.C. 206</u> and <u>41 U.S.C. 351</u> , <i>et seq.</i> ).
(Sep 2009) (29 U.S.C. 206 and 41 U.S.C. 351, et seq.).
[ (5) <u>52.222-51</u> , Exemption from Application of the Service Contract Act to Contracts for Maintenance, Calibration, or Repair of Certain Equipment—Requirements (Nov 2007) ( <u>41 351</u> , <i>et seq.</i> ).
(6) <u>52.222-53</u> , Exemption from Application of the Service Contract Act to Contracts for Certain Services—Requirements (Feb 2009) ( <u>41 U.S.C. 351</u> , <i>et seq.</i> ).
(7) <u>52.226-6</u> , Promoting Excess Food Donation to Nonprofit Organizations (Mar 2009) (Pub. L 110-247).
(8) <u>52.237-11</u> , Accepting and Dispensing of \$1 Coin (Sept 2008) ( <u>31 U.S.C. 5112(p)(1)</u> ).

- (d) *Comptroller General Examination of Record*. The Contractor shall comply with the provisions of this paragraph (d) if this contract was awarded using other than sealed bid, is in excess of the simplified acquisition threshold, and does not contain the clause at <u>52.215-2</u>, Audit and Records—Negotiation.
- (1) The Comptroller General of the United States, or an authorized representative of the Comptroller General, shall have access to and right to examine any of the Contractor's directly pertinent records involving transactions related to this contract.
- (2) The Contractor shall make available at its offices at all reasonable times the records, materials, and other evidence for examination, audit, or reproduction, until 3 years after final payment under this contract or for any shorter period specified in FAR <u>Subpart 4.7</u>, Contractor Records Retention, of the other clauses of this contract. If this contract is completely or partially terminated, the records relating to the work terminated shall be made available for 3 years after any resulting final termination settlement. Records relating to appeals under the disputes clause or to litigation or the settlement of claims arising under or relating to this contract shall be made available until such appeals, litigation, or claims are finally resolved.
- (3) As used in this clause, records include books, documents, accounting procedures and practices, and other data, regardless of type and regardless of form. This does not require the Contractor to create or maintain any record that the Contractor does not maintain in the ordinary course of business or pursuant to a provision of law.
- (e)(1) Notwithstanding the requirements of the clauses in paragraphs (a), (b), (c), and (d) of this clause, the Contractor is not required to flow down any FAR clause, other than those in this paragraph (e)(1) in a subcontract for commercial items. Unless otherwise indicated below, the extent of the flow down shall be as required by the clause—

- (i) <u>52.203-13</u>, Contractor Code of Business Ethics and Conduct (Apr 2010) (Pub. L. 110-252, Title VI, Chapter 1 (<u>41 U.S.C. 251 note</u>)).
- (ii) <u>52.219-8</u>, Utilization of Small Business Concerns (Dec 2010) (<u>15 U.S.C. 637(d)(2</u>) and (3)), in all subcontracts that offer further subcontracting opportunities. If the subcontract (except subcontracts to small business concerns) exceeds \$650,000 (\$1.5 million for construction of any public facility), the subcontractor must include <u>52.219-8</u> in lower tier subcontracts that offer subcontracting opportunities.
  - (iii) [Reserved]
  - (iv) <u>52.222-26</u>, Equal Opportunity (Mar 2007) (E.O. 11246).
  - (v) <u>52.222-35</u>, Equal Opportunity for Veterans (Sep 2010) (<u>38 U.S.C. 4212</u>).
  - (vi) 52.222-36, Affirmative Action for Workers with Disabilities (Oct 2010) (29 U.S.C. 793).
- (vii) <u>52.222-40</u>, Notification of Employee Rights Under the National Labor Relations Act (Dec 2010) (E.O. 13496). Flow down required in accordance with paragraph (f) of FAR clause <u>52.222-40</u>.
  - (viii) <u>52.222-41</u>, Service Contract Act of 1965 (Nov 2007) (<u>41 U.S.C. 351</u>, et seq.).
  - (ix) <u>52.222-50</u>, Combating Trafficking in Persons (Feb 2009) (<u>22 U.S.C. 7104(g)</u>). Alternate I (Aug 2007) of <u>52.222-50</u> (<u>22 U.S.C. 7104(g)</u>).
- (x) <u>52.222-51</u>, Exemption from Application of the Service Contract Act to Contracts for Maintenance, Calibration, or Repair of Certain Equipment-Requirements (Nov 2007) (<u>41 U.S.C. 351</u>, *et seq.*).
- (xi) <u>52.222-53</u>, Exemption from Application of the Service Contract Act to Contracts for Certain Services-Requirements (Feb 2009) (<u>41 U.S.C. 351</u>, *et seq.*).
  - (xii) <u>52.222-54</u>, Employment Eligibility Verification (JAN 2009).
- (xiii) <u>52.226-6</u>, Promoting Excess Food Donation to Nonprofit Organizations (Mar 2009) (Pub. L. 110-247). Flow down required in accordance with paragraph (e) of FAR clause <u>52.226-6</u>.
- (xiv) <u>52.247-64</u>, Preference for Privately Owned U.S.-Flag Commercial Vessels (Feb 2006) (<u>46 U.S.C. Appx. 1241(b)</u> and <u>10 U.S.C. 2631</u>). Flow down required in accordance with paragraph (d) of FAR clause 52.247-64.
- (2) While not required, the contractor may include in its subcontracts for commercial items a minimal number of additional clauses necessary to satisfy its contractual obligations.

#### **MANDATORY WRITTEN DISCLOSURES**

Mandatory written disclosures required by FAR clause 52.203-13 to the Department of Veterans Affairs, Office of Inspector General (OIG) must be made electronically through the VA OIG Hotline at http://www.va.gov/oig/contacts/hotline.asp and clicking on "FAR clause 52.203-13 Reporting." If you experience difficulty accessing the website, call the Hotline at 1-800-488-8244 for further instructions.

# **CONTRACT DOCUMENTS, EXHIBITS, OR ATTACHMENTS**

See attached document SPV-4 ATTACHMENT A CUSTOMER DATA FY10.

See attached document SPV-4 ATTACHMENT B PRODUCT CATEGORIES.

See attached document SPV-4 ATTACHMENT C PRICE SCHEDULE.

See attached document SPV-4 ATTACHMENT D DISTRIBUTION CENTERS.

See attached document SPV-4 ATTACHMENT E PAST PERFORMANCE REFERENCE FORM.

See attached document SPV-4 ATTACHMENT F PAST PERFORMANCE QUESTIONS.

See attached document SPV-4 ATTACHMENT G SUBK PLAN TEMPLATE NOV 2010.

See attached document SPV-4 ATTACHMENT H SPV CUSTOMER LIST PER VISN.

# SECTION III INSTRUCTIONS TO OFFERORS

## 52.212-1 INSTRUCTIONS TO OFFERORS--COMMERCIAL ITEMS (JUN 2008)

- (a) North American Industry Classification System (NAICS) code and small business size standard. The NAICS code and small business size standard for this acquisition appear in Block 10 of the solicitation cover sheet (SF 1449). However, the small business size standard for a concern which submits an offer in its own name, but which proposes to furnish an item which it did not itself manufacture, is 500 employees.
  - (b) Submission of offers. (TAILORED) See Addenda to this provision.
- (c) Period for acceptance of offers. (**TAILORED**) The offeror agrees to hold the prices in its offer firm for 120 calendar days from the date specified for receipt of offers, unless another time period is specified in an addendum to the solicitation.
- (d) Product samples. When required by the solicitation, product samples shall be submitted at or prior to the time specified for receipt of offers. Unless otherwise specified in this solicitation, these samples shall be submitted at no expense to the Government, and returned at the sender's request and expense, unless they are destroyed during pre-award testing.
- (e) Multiple offers. Offerors are encouraged to submit multiple offers presenting alternative terms and conditions or commercial items for satisfying the requirements of this solicitation. Each offer submitted will be evaluated separately.
  - (f) Late submissions, modifications, revisions, and withdrawals of offers.
- (1) Offerors are responsible for submitting offers, and any modifications, revisions, or withdrawals, so as to reach the Government office designated in the solicitation by the time specified in the solicitation. If no time is specified in the solicitation, the time for receipt is 4:30 p.m., local time, for the designated Government office on the date that offers or revisions are due.
- (2)(i) Any offer, modification, revision, or withdrawal of an offer received at the Government office designated in the solicitation after the exact time specified for receipt of offers is "late" and will not be considered unless it is received before award is made, the Contracting Officer determines that accepting the late offer would not unduly delay the acquisition; and--
- (A) If it was transmitted through an electronic commerce method authorized by the solicitation, it was received at the initial point of entry to the Government infrastructure not later than 5:00 p.m. one working day prior to the date specified for receipt of offers; or
- (B) There is acceptable evidence to establish that it was received at the Government installation designated for receipt of offers and was under the Government's control prior to the time set for receipt of offers; or
  - (C) If this solicitation is a request for proposals, it was the only proposal received.
- (ii) However, a late modification of an otherwise successful offer, that makes its terms more favorable to the Government, will be considered at any time it is received and may be accepted.

- (3) Acceptable evidence to establish the time of receipt at the Government installation includes the time/date stamp of that installation on the offer wrapper, other documentary evidence of receipt maintained by the installation, or oral testimony or statements of Government personnel.
- (4) If an emergency or unanticipated event interrupts normal Government processes so that offers cannot be received at the Government office designated for receipt of offers by the exact time specified in the solicitation, and urgent Government requirements preclude amendment of the solicitation or other notice of an extension of the closing date, the time specified for receipt of offers will be deemed to be extended to the same time of day specified in the solicitation on the first work day on which normal Government processes resume.
- (5) Offers may be withdrawn by written notice received at any time before the exact time set for receipt of offers. Oral offers in response to oral solicitations may be withdrawn orally. If the solicitation authorizes facsimile offers, offers may be withdrawn via facsimile received at any time before the exact time set for receipt of offers, subject to the conditions specified in the solicitation concerning facsimile offers. An offer may be withdrawn in person by an offeror or its authorized representative if, before the exact time set for receipt of offers, the identity of the person requesting withdrawal is established and the person signs a receipt for the offer.
- (g) Contract award (not applicable to Invitation for Bids). The Government intends to evaluate offers and award a contract without discussions with offerors. Therefore, the offeror's initial offer should contain the offeror's best terms from a price and technical standpoint. However, the Government reserves the right to conduct discussions if later determined by the Contracting Officer to be necessary. The Government may reject any or all offers if such action is in the public interest; accept other than the lowest offer; and waive informalities and minor irregularities in offers received.
- (h) Multiple awards. The Government may accept any item or group of items of an offer, unless the offeror qualifies the offer by specific limitations. Unless otherwise provided in the Schedule, offers may not be submitted for quantities less than those specified. The Government reserves the right to make an award on any item for a quantity less than the quantity offered, at the unit prices offered, unless the offeror specifies otherwise in the offer.
  - (i) Availability of requirements documents cited in the solicitation.
- (1)(i) The GSA Index of Federal Specifications, Standards and Commercial Item Descriptions, FPMR Part 101-29, and copies of specifications, standards, and commercial item descriptions cited in this solicitation may be obtained for a fee by submitting a request to--

GSA Federal Supply Service Specifications Section Suite 8100 470 East L'Enfant Plaza, SW, Washington, DC 20407

Telephone (202) 619-8925 Facsimile (202) 619-8978.

- (ii) If the General Services Administration, Department of Agriculture, or Department of Veterans Affairs issued this solicitation, a single copy of specifications, standards, and commercial item descriptions cited in this solicitation may be obtained free of charge by submitting a request to the addressee in paragraph (i)(1)(i) of this provision. Additional copies will be issued for a fee.
- (2) Most unclassified Defense specifications and standards may be downloaded from the following ASSIST websites:

- (i) ASSIST (<a href="http://assist.daps.dla.mil">http://assist.daps.dla.mil</a>).
- (ii) Quick Search (<a href="http://assist.daps.dla.mil/quicksearch">http://assist.daps.dla.mil/quicksearch</a>).
- (iii) ASSISTdocs.com (<a href="http://assistdocs.com">http://assistdocs.com</a>).
- (3) Documents not available from ASSIST may be ordered from the Department of Defense Single Stock Point (DoDSSP) by?
  - (i) Using the ASSIST Shopping Wizard (http://assist.daps.dla.mil/wizard);
  - (ii) Phoning the DoDSSP Customer Service Desk (215) 697-2179, Mon-Fri, 0730 to 1600 EST; or
- (iii) Ordering from DoDSSP, Building 4, Section D, 700 Robbins Avenue, Philadelphia, PA 19111-5094, Telephone (215) 697-2667/2179, Facsimile (215) 697-1462.
- (4) Nongovernment (voluntary) standards must be obtained from the organization responsible for their preparation, publication, or maintenance.
- (j) Data Universal Numbering System (DUNS) Number. (Applies to all offers exceeding \$3,000, and offers of \$3,000 or less if the solicitation requires the Contractor to be registered in the Central Contractor Registration (CCR) database. The offeror shall enter, in the block with its name and address on the cover page of its offer, the annotation "DUNS" or "DUNS +4" followed by the DUNS or DUNS +4 number that identifies the offeror's name and address. The DUNS +4 is the DUNS number plus a 4-character suffix that may be assigned at the discretion of the offeror to establish additional CCR records for identifying alternative Electronic Funds Transfer (EFT) accounts (see FAR Subpart 32.11) for the same concern. If the offeror does not have a DUNS number, it should contact Dun and Bradstreet directly to obtain one. An offeror within the United States may contact Dun and Bradstreet by calling 1-866-705-5711 or via the internet at <a href="http://www.fedgov.dnb.com/webform">http://www.fedgov.dnb.com/webform</a>. An offeror located outside the United States must contact the local Dun and Bradstreet office for a DUNS number. The offeror should indicate that it is an offeror for a Government contract when contacting the local Dun and Bradstreet office.
- (k) Central Contractor Registration. Unless exempted by an addendum to this solicitation, by submission of an offer, the offeror acknowledges the requirement that a prospective awardee shall be registered in the CCR database prior to award, during performance and through final payment of any contract resulting from this solicitation. If the Offeror does not become registered in the CCR database in the time prescribed by the Contracting Officer, the Contracting Officer will proceed to award to the next otherwise successful registered Offeror. Offerors may obtain information on registration and annual confirmation requirements via the Internet at <a href="http://www.ccr.gov">http://www.ccr.gov</a> or by calling 1-888-227-2423 or 269-961-5757.
- (l) Debriefing. If a post-award debriefing is given to requesting offerors, the Government shall disclose the following information, if applicable:
  - (1) The agency's evaluation of the significant weak or deficient factors in the debriefed offeror's offer.
- (2) The overall evaluated cost or price and technical rating of the successful and the debriefed offeror and past performance information on the debriefed offeror.
- (3) The overall ranking of all offerors, when any ranking was developed by the agency during source selection.

- (4) A summary of the rationale for award;
- (5) For acquisitions of commercial items, the make and model of the item to be delivered by the successful offeror.
- (6) Reasonable responses to relevant questions posed by the debriefed offeror as to whether source-selection procedures set forth in the solicitation, applicable regulations, and other applicable authorities were followed by the agency.

# ADDENDUM to FAR 52.212-1 INSTRUCTIONS TO OFFERORS--COMMERCIAL ITEMS (JUN2008)

The Government is committed to applying Trade-Off Source Selection procedures as a means of selecting the most qualified SPV contractor to satisfy the needs of the Government at the best value. Trade-Off Source Selection allows the government to consider award to other than the lowest priced proposal on this procurement, the combination of all non-price factors is slightly more important than price.

Each offer submitted shall contain the Technical Proposal, Business Proposal and Pricing Proposal in the format provided herein. For proposals involving two or more companies combining capabilities to perform on any resulting contract, a legally binding agreement of the parties shall be submitted. Proposal Submission Requirements and Evaluation Criteria for Technical, Business and Pricing Volumes are provided below.

The Government will discontinue the evaluation of any proposal, if the offer is substantially incomplete and the offer clearly demonstrates a lack of understanding of the requirements.

#### Offerors shall submit proposals in three volumes in the format and quantities described below:

Volume	Volume Title	Number Required
I	Technical Proposal	Original + 7 Copies Printed + 1 Copy on CD
Ι	Product Catalogs for every warehouse servicing this contract	1 Copy on CD (label if more than 1 CD is required) Refer to #2 under Proposal checklist; and 1 paper copy for the 5 smallest proposed warehouses
II	Business Proposal	Original + 2 Copies Printed + 1 Copy on CD
III	Pricing Proposal	Original + 2 Copies Printed + 1 Copy on CD

For partnerships and teaming arrangements 2 Copies of the legally binding agreement of the parties shall be submitted in Volume II, Business Proposal. A legally binding agreement of the parties is required to demonstrate the relationship and responsibilities of offerors entering into a joint venture/teaming arrangement.

Each volume shall be bound separately, labeled appropriately and provided in a 3-ring binder. The original for each volume must be identified as the original. Information improperly submitted will <u>not</u> be evaluated and could negatively impact overall rating. Cover page of each volume is required to contain:

- (1) Solicitation Number
- (2) Name and address of offeror
- (3) Name, telephone number and e-mail address for authorized negotiator(s)

Offeror's may provide additional information that will enhance the proposal; however overly elaborate proposals that contain information not pertinent to this acquisition are not recommended. The Government reserves the right to verify any information presented in the offeror's proposal.

#### 1. PROPOSAL CHECKLIST

- 1) Completion of the Technical, Business and Pricing Proposal as described in Paragraphs 2 6 below.
- 2) Submission of product catalogs from all designated warehouses in a Microsoft Excel format and provide on CD with searchable properties. Each warehouses catalog shall be provided separately. Catalogs may be separated by tabs within a workbook. Also, one hard copy catalog shall be submitted for the five smallest proposed warehouses.
- 3) Proposals are due on the date specified in Block 8 of the Standard Form 1449. Offerors are encouraged to review the requirements for the proposal submission thoroughly. Major omissions may result in disqualification of proposal. Proposals received after the due date will not be accepted and will result in the proposal being rejected.
- 4) Pursuant to the requirements of Public Law 95-507, all large business concerns are required to have an approved subcontracting plan for contracts valued over \$650,000 before the Government can award a contract (see FAR 52.219-9 for more details). Offerors must submit a currently approved commercial plan or a new plan for review and approval. Attachment G includes the subcontracting plan elements required to be addressed and is included to facilitate the submission of a subcontracting plan.

#### OUTLINE OF TECHNICAL, BUSINESS AND PRICING PROPOSALS

#### **VOLUME I: TECHNICAL PROPOSAL (Provide on CD #1)**

#### I. TECHNICAL EXCELLENCE

- A. Attachment D
- B. Detailed responses to questions in Paragraph 2 below titled Technical Excellence.
- C. Complete listing of proposed VA Approved Suppliers (see definitions) including documentation of what function these non-manufacturing suppliers who do not take possession of or title to product actually perform.
- D. Instruction manual for online ordering system
- E. User ID and Password or an Interactive CD for online ordering system

#### II. PAST PERFORMANCE/CORPORATE EXPERIENCE

- A. Attachment E
- B. Attachment F
- C. Detailed responses to questions in Paragraph 3 below titled Past Performance/Corporate Experience.

#### III. SOCIOECONOMIC PARTICIPATION

- A. Attachment G.
- B. Detailed responses to questions in Paragraph 4 below titled Socioeconomic Participation.

#### **VOLUME II: BUSINESS PROPOSAL (Provide on CD #2)**

I. COMPLETED PROPOSAL, Refer to Paragraph 5 below titled Business Proposal

#### **VOLUME III: PRICING PROPOSAL (Provide on CD #3)**

#### I. PROPOSED PRICING

A. Attachment C

#### 2. TECHNICAL EXCELLENCE

The Offeror is responsible for submitting a technical proposal. The technical proposal consists of the completion of Attachment D; detailed responses to the questions listed herein Paragraph 2, and a complete listing of proposed suppliers (non-manufacturers). Offerors shall also submit an instruction manual for use of the electronic ordering system as well as a user id and password or an interactive CD that allows for viewing and trialing of the electronic ordering system.

#### a) Instructions for written proposal

Offeror should detail all existing processes and future plans to successfully implement this contract. Submitted documents should be well organized and responses appropriately titled for reference purposes. Offeror's shall provide <u>detailed</u> responses and are encouraged to provide additional documentation to support answers to the Technical Excellence questions listed herein Paragraph 2. All manuals, catalogs, supporting documentation, or "Value Added" illustrative materials shall be submitted with this written proposal.

#### A. CAPABILITY TO PERFORM NATIONWIDE

- Complete Attachment D.
- Assign a warehouse for all facilities and a Healthcare Account Manager with authority to implement this contract for each VISN.
- Provide distance in miles from warehouse to each VAMC and duns and cage code information as required in Attachment D.
- Teamed Effort Offerors
  - Describe organizational structure, authority, processes, and procedures for joint activity.
  - Describe ability to implement performance work statements nationwide.
  - Indicate single point of contact for contract and extent of authority to act on contract issues

#### > PRODUCT LINE AND AVAILABILITY

- Offeror must demonstrate a diverse product availability that provides a variety of food types including nutrient modified foods in all categories listed in this solicitation for each distribution center proposed to participate in this contract.
  - List total number of SKUs per warehouse designated for this contract.
  - Provide detailed listings from your 5 smallest distribution centers proposed to service this contract. The listings should include product name, brand, and pack size for all available products in the following categories: Each of the following requirements must be easily identified for evaluation purposes.
    - ♦ Frozen entrees.

- ♦ Precooked meats.
- ♦ Dietary Supplements Commercial products.
- Nutrient (fat, calories, sodium, fiber) modified items; i.e. fat, calorie, sodium reduced.
- ♦ Salad dressings, vegetables, desserts, drinks.
- ♦ Consistency modified products; i.e. pureed, thickened foods, ground/diced meats, fruits and vegetables.
- ♦ Ready-to-Serve (RTS) individual portion pack items.
- ♦ Fruits and vegetables, canned and frozen.
- ♦ Cleaning/dishwashing products.
- ♦ Paper and plastic goods.
- ♦ Small foodservice equipment
- Describe rationale for utilizing private label products.
  - ♦ Provide a list of private label products.
  - ♦ Specify percentage of total annual sales represented by private labels purchases.
- How are substitute products identified? Can customer determine appropriate substitute products to be offered?
- How are out of stock and discontinued items communicated to customer? Are price adjustments offered for items out of stock longer than two weeks?
- Describe your process for bringing new products into stock.
  - What is your minimum usage requirement for stocking?
  - How long does it take to add a new product to warehouse?
- Describe your "Special Order Process" for non-stocked items.
  - What is average length of time from request to customer receiving product?
  - Can routine special orders be set up for monthly delivery?

#### > PRODUCT QUALITY & SAFETY

- Do you have written specifications for all your branded products?
- How do you ensure your products are equal to their quality level or specification?
- List and identify private label quality levels.
- How do you ensure commercially spec'd products meet their specification?
- Describe your process for determining manufacturer/supplier's capabilities and compliance with GMPs, USDA, and state and federal regulations.
- What HACCP guidelines do you have in place for product receipt and storage?
  - How do you inspect incoming product?
  - How do you ensure and track product integrity from manufacturer to warehouse?

- Describe your requirements for manufacturers/supplier's to communicate any product problems or recalls.
- Describe your product shelf-life guidelines and process for monitoring these timeframes.
- Describe product return policy.
- Explain product tracking system from farm to customer.
  - Can local warehouse staff provide country of origin information?
  - Do warehouses maintain local procurement information and identify these products to customers?

#### B. PROCUREMENT CAPABILITIES AND INFORMATION SYSTEMS

#### > PURCHASING SYSTEM CONTROLS

- Describe how your purchasing system controls and minimizes changes in product prices and ensures that the prices are the best available.
- Describe how you take advantage of any volume purchasing discounts.
- Describe the procurement process used to determine the manufacturer of your private label products.
- Describe your freight management process to control costs.
  - What factors do you consider when selecting FOB destination, backhauling, or third party trucking?
  - What percentage of your purchases are FOB destination, third party shippers, and back hauling?
- To what extent do you utilize centralized purchasing?
  - Are these purchases direct delivery to local warehouse or to separate redistribution center?
  - Where are the costs for maintaining these redistribution warehouses assessed in your organization?
  - Describe how products are priced from central warehouse to local distribution center.
  - What cost savings are derived from the use of these redistribution warehouses, provide example?
- If purchasing is decentralized, how do you assure cost reasonableness in each distribution center?
- Describe your procedures for forecasting your future inventory requirements (e.g. economic indices, order quantities).
- Describe the qualifications and experience of your purchasing personnel. What type of training is required and/or provided?

#### > PRODUCT PRICING

• Describe how you determine weekly and monthly pricing (e.g., average monthly invoice method, last invoice method. replacement cost etc.).

- Provide your accounting calendar. Indicate day price changes and timing of EOS price updating.
- Explain pricing of inter-divisional transfers (e.g., self-manufactured products or products received from a redistribution center).
- Describe in detail any and all special manufacturer price lists that are retained by your company and how these prices are utilized in the landed product price definition of this solicitation.
- Describe cost savings derived from private label products.
- Describe how you ensure that prices charged to the VA customers are established in accordance with the pricing methods described in the solicitation. (You must also provide documentation of this upon contract award.)
- Describe how you ensure that prices entered into your electronic ordering system are correct.
- Describe how you will establish an audit trail and who will conduct your audit.
- Describe in detail any rebate programs that will be made available to the participating facilities and how your organization actively seeks any and all commercially available rebate opportunities for customers. Describe how these savings will be passed along to the facilities. Estimate your average rebate percentage of total sales.
- Describe in detail how your company will assist the VA with identifying products and manufacturers for deviated pricing agreements.
- Describe in detail how your company facilitates deviated pricing agreements for customers?
- Provide an average cost savings percentage your company has provided to other customers within a similar business class (hospitals) through deviated manufacturer pricing agreements.
- Provide the landed product price, manufacturer/supplier's name and indicate if the product was shipped FOB Destination or FOB Point of Origin for the six items listed below from the week of July 11, 2011 at your company's distribution center which would service VISN 12. Choose the manufacturer with the largest volume of sales for each product. Do not submit your company's private-label product/pricing for this question.
  - 1) SOUP, TOMATO CND SHLF STABL, 12/50oz can
  - 2) POLLOCK, BREADED POTATO CRUSTED 3.6 OZ FILLET, ALASKAN, 10.35 #/ case
  - 3) YOGURT, STWBY, 12/6 oz
  - 4) JUICE, ORANGE JUICE 100%, 96/4 oz
  - 5) BEEF, PATTY PURE HOMESTYLE PUB STYLE CKD FZN, 53/3 oz patty

6) CHICKEN, BREAST FILLET 4.5 OZ COOKED FROZEN GRILL FLAVOR W/ RIB MEAT. 36/4.5 OZ

#### > ORDERING PROCESS AND ELECTRONIC SYSTEM

- Describe the electronic ordering system.
  - Describe available applications, information and reports.
  - Provide a manual for use and schedule for training at contract implementation and during contract period.
  - Provide a user id and password or an interactive CD that allows for viewing and trialing of the electronic ordering system.
  - Describe customer service available daily to all customers
- Describe your ordering process and timelines for placing orders, order confirmation, and reserved inventory.
- Describe invoice and billing process.
  - Describe your invoice format and electronic process. Provide an example.
  - Describe how you process normal credits and special incentive and food show credits.
  - Explain special order process, invoicing and billing.

#### > MANAGEMENT REPORTS

- Describe management report capabilities for facilities and roll up reports for SPV VISN Leaders, and the NAC Contracting Officer for total sales, deviated pricing programs, cost savings, data on prices, products, compliance, and administration fee. Provide examples for self generated and requested reports.
- Describe process for requesting specialized management reports and timelines for receiving documents.
- Are you capable of providing annually a consolidated item specific rolled up purchase history report of all SPV purchases by customer type; VAMC, VCS, and OGA? Provide sample.

#### C. QUALITY ASSURANCE AND EMERGENCY MANAGEMENT

#### > DELIVERIES

- Describe process for receiving products at warehouse.
  - Describe security measures utilized to insure product integrity.
  - Are receiving procedures HACCP based?
- Describe your routine customer delivery schedules. Can all SPV customers be accommodated as provided in Attachment H?
- How are delivery delays or changes communicated to customers?
- Explain order picking system and case identification. Provide example and description of contents.
- Describe pallet configuration and specific measurement parameters.
  - Explain how you will meet VA requirement of 60" maximum height restriction.

- Describe policy on pick-up of pallets after delivery.
- Describe dock and truck temperature requirements for product safety. Explain temperature monitoring systems.
- What are driver's responsibilities at delivery site?
- How do you process "honor system receipting"?

#### > WAREHOUSING

- Describe warehouse storage procedures and HACCP plan for maintaining and securing each distribution facility.
- Describe in detail your procedures for product segregation and temperature controls.
- Describe sanitation and pest control practices and compliance inspections.
- How is warehouse security maintained?
- Provide schedule for internal inspections for safety, sanitation, pest control, and security.
- Provide schedule of external (3<sup>rd</sup> party) warehouse inspections.
  - Identify inspection personnel and acceptable inspection score.
  - Define follow-up actions or improvement process.
  - Provide latest score of external inspection for each warehouse associated with this contract.
- Provide results of the most recent external inspection of warehouse structure and handling procedures for all warehouses proposed to service customers of this contract.
- Identify inspection scoring scale and acceptable ranges.
- Describe your inventory control procedures.
- Provide your average inventory turnover rate (excluding produce) for each distribution center.

#### > PRODUCT QUALITY

- Describe process for reviewing product specifications, cuttings, temperature controls, inventory rotation, shelf-life, and warehouse traceability.
- How do you ensure that products are delivered to the facilities at appropriate temperature and damage free?
- How do you ensure product security during delivery process?
- Describe method for communicating and tracking product recall communication to customer. State timelines.

#### > EMERGENCY READINESS

Describe your emergency preparedness plans and recovery procedures.

- Describe process for establishing emergency plans and contacts with each customer of this contract.
- Provide examples of disaster plans for high-risk areas.
- Define healthcare priority of service during emergencies. Address priority of service for customers of this contract.
- Describe your backup infrastructure to supply product if local warehouse is inoperable.
- Describe your ability to handle significantly increased requirements in a short time period for customers of this contract.
- Explain ability to respond to customer facility special emergency needs.
- Describe ability to comply with special security requirements for SPV customers for facility access.

#### > PERFORMANCE METRICS

- What is your benchmark for accurate order picking and how well do you meet this goal?
- What is your benchmark for on-time delivery? How well do you meet this goal?
- What is your average process time for credits?
- Describe usual performance metrics and accomplishments for optimal customer service.

#### D. CUSTOMER SERVICE

#### > CUSTOMER SERVICE APPROACH

- Describe your customer service approach.
- Describe the account manager functions and responsibilities.
- Describe quarterly business review process and format.
- Define metrics used to survey customer satisfaction and rating scale.
- Describe customer survey process, schedule, and evaluation of responses and follow up actions.
- Provide recent survey results.

#### > VALUE ADDED SERVICES

- Define and describe in detail the "Value Added Services" you will offer customers of this contract.
- Quantify the advantages of these services if utilized by participating customers.

- Provide marketing materials for these programs.
- What type of assistance do you offer your commercial customers when they have refrigeration problems or needs?
- What third party commercial foodservice software do you have the capability to link with?
- What type of food show or group meetings do you offer customers?
- How do you introduce manufacturer/supplier's product samples to facilities?

#### 3. PAST PERFORMANCE/CORPORATE EXPERIENCE

- a) Offeror shall submit a separate completed Attachment E Past Performance Reference Form for each of your five most recent healthcare prime vendor or program accounts. If offeror is applying as a teamed effort, three completed copies of Attachment E are required from each Contractor.
- b) Additional past performance information shall be documented on Attachment F with additional pages as needed.
  - 1) Offeror shall define the extent of healthcare and prime vendor experience by listing the percentage of your total sales represented by Healthcare Accounts, Prime Vendor Accounts, and Healthcare Prime Vendor Accounts.
  - 2) Offeror shall describe the extent of healthcare experience and the specific support offered to facilities with healthcare requirements.
- c) If proposing a teamed effort, offeror shall describe the organizational structure and past experience with teamed efforts.

#### TEAMED EFFORT ACCOMPLISHMENTS (if applicable)

- Teamed effort organizational structure
  - Extent of previous teamed efforts.
  - Annual sales from teamed efforts.
  - Describe how oversight manager has functioned in other-like teamed efforts. What authority has manager implored to administer a teamed effort?
  - Small business involvement or support from teamed effort participants.

#### 4. SOCIOECONOMIC PARTICIPATION

Large business offerors shall establish a Small Business Subcontracting Plan and identify sales goals for purchases or work completed by disabled Veteran-owned (SDVOB), Veteran-owned (VOSB), woman-owned (WOSB), small disadvantaged (SDB) and small business (SB) concerns'. Subcontracting opportunities include work directly involved in the manufacturing or distribution of food service products and indirectly such as janitorial, administrative or other work for the corporation. These plans should document opportunities and special initiatives planned to facilitate growth of these small business groups. Sales goals and plans should reflect the intent of those of the Secretary of Veterans Affairs. Large businesses associated with teamed efforts shall also provide a Small Business Subcontracting Plan. Refer to **Attachment G** for more details on Socioeconomic Plans and Goals.

**NOTE:** VA expects contractors to advertise subcontracting opportunities at: <a href="http://www.sba.gov/subnet">http://www.sba.gov/subnet</a>. Contractors should also search the Vendor Information Pages (VIP) Database at the Vetbiz.gov web portal (<a href="http://www.vip.vetbiz.gov/default.asp">http://www.vip.vetbiz.gov/default.asp</a>), to ensure maximum practicable consideration in subcontracting with Veteran-Owned and Service-Disabled Veteran-Owned Small Businesses.

- a) For those offerors claiming SDVOSB or VOSB preference: to receive credit under the Service-Disabled Veteran-Owned Small Business (SDVOSB) and Veteran-Owned Small Business (VOSB) Participation Factor, the offeror must be registered and verified in Vender Information Pages (VIP) database. (http://www.VetBiz.gov)
- b) Offerors should note that addressing the extent of VOSB/SDVOSB participation is not in any way intended to be a substitute for submission of the subcontracting plan. Non-veteran offerors proposing to use SDVOSBs or VOSBs must provide the names of the SDVOSBs and VOSBs with whom they intend to subcontract and provide a brief description of the proposed subcontracts and the approximate dollar values of the proposed subcontracts. The proposed subcontractors must be registered and verified in the VetBiz.gov VIP database (<a href="http://www.VetBiz.gov">http://www.VetBiz.gov</a>). The offeror agrees, if awarded a contract, to use the service-disabled veteran-owned small businesses or veteran-owned small businesses proposed as subcontractors in accordance with 852.215-70, Service-Disabled Veteran-Owned and Veteran-Owned Small Business Evaluation Factors, or to substitute one or more service-disabled veteran-owned small businesses or veteran-owned small businesses for subcontract work of the same or similar value.
- c) Offeror's shall provide responses and are encouraged to provide additional documentation to support answers to the Socio-economic questions listed below.
  - State whether or not your firm qualifies as a Service-Disabled Veteran-Owned Small Business (SDVOSB); a Veteran-Owned Small Business (VOSB); or a Small, Disadvantaged Business (SDB).
  - If your firm does not qualify under one of these small business categories, indicate whether your firm will commit to subcontracting with any SDVOSB, VOSB, or SDBs in the performance of this contract. Identify the firms you will subcontract with, the products or services they will provide, and the estimated value of the subcontracts.
  - If your firm is a large business that performed under a federal contract within the past 3 years where a small business subcontracting plan was required, provide a copy of the Individual Subcontract Report (ISR) or Summary Subcontract Reports (SSR) that was submitted under the plan. If your company is a participant of the VA Mentor-Protégé Program, provide a copy of a signed letter issued by the VA Office of Small and Disadvantaged Business Utilization approving your Mentor-Protégé Agreement.
  - Describe any special initiatives used or planned to support small businesses; such as mentor-protégé programs, joint ventures, technical assistance, training programs, etc.

#### 5. BUSINESS PROPOSAL

A completed business proposal shall include the following:

- (1) Standard Form 1449 (page 1 of solicitation) must be dated and have the original signature of the firm's authorized representative. If authorized representative is other than one of the firm's Executive Officers or other than a company member listed in the company's directory, submit letter of authorization signed by one of the firm's Executive Officers. For companies acting in the capacity of a joint venture/teaming arrangement submitting one proposal, the original signatures of authorized representatives of each firm is required on the Standard Form 1449. Offeror shall complete blocks 7a (include DUNS#), 12, 30a, 30b and 30c.
- (2) Completion of provisions 52.209-7, AS1108 and AS1526 within the solicitation.
- (3) Completion of Representations and Certifications as listed under FAR 52.212-3. Per FAR 4.11 Central Contractor Registration and FAR 4.12 Representations and Certifications, prospective contractors shall maintain a current and accurate record in both databases. The electronic record in the Online Representations and Certifications (ORCA) will serve as an alternative to completing provision 52.212-3 Offeror Representation and Certifications Commercial Items. However, offerors still must read and complete 52.212-3(b) and any other sections of 52.212-3 as applicable to this procurement.
- (4) Standard Form 30, Amendment(s) to solicitation. In the case where amendments to the solicitation are issued, it is the responsibility of the offeror to submit one copy of each issued SF 30 and shall contain the original signatures of authorized representative of the offeror and dated. For companies acting in the capacity of a joint venture/teaming arrangement submitting on proposal, the original signatures of authorized representatives of each firm is required on the SF 30.

#### 6. **DISTRIBUTION PRICING PROPOSAL**

- a) A detailed Price Proposal shall be submitted separately from the Technical Proposal on Attachment C, identifying the proposed distribution price (fee) for the base year and the potential option years of the awarded contract for each VISN and product category. A proposed distribution price (fee) for the Produce category is optional, but encouraged. The distribution price shall be expressed as a fixed percentage markup of product cost. The proposed distribution price shall be inclusive of the Cost Recovery Fee of 0.5%. Attachment C can be expanded as needed. Offeror should edit document header of Attachment C to include Contractor name and date of proposal. Proposals received which do not propose a distribution price (fee) for the base year and option years for each VISN and product category, except for the produce category, will be rejected and will receive no further consideration.
- b) Distribution prices should be predicated on the FY 2010 actual purchases from the VA facilities and on a minimum drop size of \$1000.00 except for those facilities listed as "minimum drop size of \$750" on Attachment A. Product category data provided in Attachment B should be used to tailor distribution prices to usual product mix.

- c) It is recognized that the product prices may differ from one distribution center to another, however the distribution prices proposed per product category must be identical for all facilities within a VISN.
- d) A market basket provided in "Attachment I" of selected line items shall be completed as follows:

Product information should be queried from the offeror's proposed point of distribution to the Tampa VAMC 673 for the week of December 11, 2011. "Attachment I" includes the SPV category number, description of product, brand or offeror's private label designation, manufacturer/supplier's product identification number, and product pack size. Form includes columns for LPP Price per case (for meat catch weights use average as listed in pack size), freight or transportation fee (if not FOB), and check boxes to define type of freight; FOB Destination, manufacturer/supplier freight, or transportation fee. Offeror's shall provide the following information:

- 1. Landed Product Price
- 2. If LPP not FOB Destination, Transportation Fee
- 3. Check the applicable transportation type
- 4. Enter appropriate private label name and product numbers if not included or if different from those listed on the form.

Offeror's shall only provide manufacturer/supplier invoice price. No deviations shall be submitted and no application of the proposed distribution fee shall be included.

- \* The NAC Contracting Officer may request invoices to verify offeror's submitted Landed Product Price and Transportation Fee (if applicable)
- e) Offeror shall describe calculation methodology for report on freight revenue, freight cost, and freight income which is associated with all "Applicable Freight "charges. This quarterly report shall be provided to the NAC Contracting Officer 60 days after each calendar quarter. The report shall include totals for freight revenue, costs, and income. Data shall be applied to SPV purchases or cases to reflect estimated cost impact.
- f) Other Pricing Issues: Offerors are encouraged to propose pricing for additional incentives in the Price Schedule, Attachment C.

### ADDENDUM to FAR 52.212-1 INSTRUCTIONS TO OFFERORS--COMMERCIAL ITEMS (JUN2008)

## 52.209-7 INFORMATION REGARDING RESPONSIBILITY MATTERS (JAN 2011)

(a) Definitions. As used in this provision--

"Administrative proceeding" means a non-judicial process that is adjudicatory in nature in order to make a determination of fault or liability (e.g., Securities and Exchange Commission Administrative Proceedings, Civilian Board of Contract Appeals Proceedings, and Armed Services Board of Contract Appeals Proceedings). This includes administrative proceedings at the Federal and State level but only in connection with performance of a Federal contract or grant. It does not include agency actions such as contract audits, site visits, corrective plans, or inspection of deliverables.

"Federal contracts and grants with total value greater than \$10,000,000" means-

- (1) The total value of all current, active contracts and grants, including all priced options; and
- (2) The total value of all current, active orders including all priced options under indefinite-delivery, indefinite-quantity, 8(a), or requirements contracts (including task and delivery and multiple-award Schedules).

"Principal" means an officer, director, owner, partner, or a person having primary management or supervisory responsibilities within a business entity (e.g., general manager; plant manager; head of a division or business segment; and similar positions).

- (b) The offeror [] has [] does not have current active Federal contracts and grants with total value greater than \$10,000,000.
- (c) If the offeror checked "has" in paragraph (b) of this provision, the offeror represents, by submission of this offer, that the information it has entered in the Federal Awardee Performance and Integrity Information System (FAPIIS) is current, accurate, and complete as of the date of submission of this offer with regard to the following information:
- (1) Whether the offeror, and/or any of its principals, has or has not, within the last five years, in connection with the award to or performance by the offeror of a Federal contract or grant, been the subject of a proceeding, at the Federal or State level that resulted in any of the following dispositions:
  - (i) In a criminal proceeding, a conviction.
- (ii) In a civil proceeding, a finding of fault and liability that results in the payment of a monetary fine, penalty, reimbursement, restitution, or damages of \$5,000 or more.
  - (iii) In an administrative proceeding, a finding of fault and liability that results in-
  - (A) The payment of a monetary fine or penalty of \$5,000 or more; or
  - (B) The payment of a reimbursement, restitution, or damages in excess of \$100,000.

- (iv) In a criminal, civil, or administrative proceeding, a disposition of the matter by consent or compromise with an acknowledgment of fault by the Contractor if the proceeding could have led to any of the outcomes specified in paragraphs (c)(1)(i), (c)(1)(ii), or (c)(1)(iii) of this provision.
- (2) If the offeror has been involved in the last five years in any of the occurrences listed in (c)(1) of this provision, whether the offeror has provided the requested information with regard to each occurrence.
- (d) The offeror shall post the information in paragraphs (c)(1)(i) through (c)(1)(iv) of this provision in FAPIIS as required through maintaining an active registration in the Central Contractor Registration database at <a href="http://www.ccr.gov">http://www.ccr.gov</a> (see 52.204-7).

#### 52.216-1 TYPE OF CONTRACT (APR 1984)

The Government contemplates award of a Fixed Price, Indefinite Delivery/Indefinite Quantity contract with Economic Price Adjustment for diesel fuel resulting from this solicitation.

# 52.232-38 SUBMISSION OF ELECTRONIC FUNDS TRANSFER INFORMATION WITH OFFER (MAY 1999)

The offeror shall provide, with its offer, the following information that is required to make payment by electronic funds transfer (EFT) under any contract that results from this solicitation. This submission satisfies the requirement to provide EFT information under paragraphs (b)(1) and (j) of the clause at 52.232-34, Payment by Electronic Funds Transfer--Other than Central Contractor Registration.

- (1) The solicitation number (or other procurement identification number).
- (2) The offeror's name and remittance address, as stated in the offer.
- (3) The signature (manual or electronic, as appropriate), title, and telephone number of the offeror's official authorized to provide this information.
  - (4) The name, address, and 9-digit Routing Transit Number of the offeror's financial agent.
  - (5) The offeror's account number and the type of account (checking, savings, or lockbox).
  - (6) If applicable, the Fedwire Transfer System telegraphic abbreviation of the offeror's financial agent.
- (7) If applicable, the offeror shall also provide the name, address, telegraphic abbreviation, and 9-digit Routing Transit Number of the correspondent financial institution receiving the wire transfer payment if the offeror's financial agent is not directly on-line to the Fedwire and, therefore, not the receiver of the wire transfer payment.

Note: Standard Form 3881 is attached to this solicitation and should be completed and submitted by offeror.

#### *52.233-2 SERVICE OF PROTEST (SEP 2006)*

(a) Protests, as defined in section 33.101 of the Federal Acquisition Regulation, that are filed directly with an agency, and copies of any protests that are filed with the Government Accountability Office (GAO), shall be served on the Contracting Officer (addressed as follows) by obtaining written and dated acknowledgment of receipt from:

Hand-Carried and Mailing Address:

Department of Veterans Affairs (001AL-A2-3B) OA&L / National Acquisition Center P.O. Box 76 Hines IL 60141

(b) The copy of any protest shall be received in the office designated above within one day of filing a protest with the GAO.

# VAAR 852.233-70 PROTEST CONTENT/ALTERNATIVE DISPUTE RESOLUTION (JAN 2008)

- (a) Any protest filed by an interested party shall:
- (1) Include the name, address, fax number, and telephone number of the protester;
- (2) Identify the solicitation and/or contract number;
- (3) Include an original signed by the protester or the protester's representative and at least one copy;
- (4) Set forth a detailed statement of the legal and factual grounds of the protest, including a description of resulting prejudice to the protester, and provide copies of relevant documents;
  - (5) Specifically request a ruling of the individual upon whom the protest is served;
  - (6) State the form of relief requested; and
  - (7) Provide all information establishing the timeliness of the protest.
- (b) Failure to comply with the above may result in dismissal of the protest without further consideration.
- (c) Bidders/offerors and contracting officers are encouraged to use alternative dispute resolution (ADR) procedures to resolve protests at any stage in the protest process. If ADR is used, the Department of Veterans Affairs will not furnish any documentation in an ADR proceeding beyond what is allowed by the Federal Acquisition Regulation.

#### VAAR 852.233-71 ALTERNATE PROTEST PROCEDURE (JAN 1998)

As an alternative to filing a protest with the contracting officer, an interested party may file a protest with the Deputy Assistant Secretary for Acquisition and Materiel Management, Acquisition Administration Team, Department of Veterans Affairs, 810 Vermont Avenue, NW., Washington, DC 20420, or for solicitations issued by the Office of Construction and Facilities Management, the Director, Office of Construction and Facilities Management, 810 Vermont Avenue, NW., Washington, DC 20420. The protest will not be considered if the interested party has a protest on the same or similar issues pending with the contracting officer.

PLEASE NOTE: The correct mailing information for filing alternate protests is as follows:

Deputy Assistant Secretary for Acquisition and Logistics, Risk Management Team, Department of Veterans Affairs 810 Vermont Avenue, N.W. Washington, DC 20420

Or for solicitations issued by the Office of Construction and Facilities Management:

Director, Office of Construction and Facilities Management 811 Vermont Avenue, N.W. Washington, DC 20420

## VAAR 852.270-1 REPRESENTATIVES OF CONTRACTING OFFICERS (JAN 2008)

The contracting officer reserves the right to designate representatives to act for him/her in furnishing technical guidance and advice or generally monitor the work to be performed under this contract. Such designation will be in writing and will define the scope and limitation of the designee's authority. A copy of the designation shall be furnished to the contractor.

#### AS 1108 CONTACT FOR CONTRACT ADMINISTRATION (MAY 1992)

Offerors are requested to o	designate a person to be con	ntacted for prompt contract adm	inistration.
NAME			
TITLE			
ADDRESS			
ADDRESS			
CITY,STATE, ZIP CODE			
PHONE NUMBER			
FAX NUMBER			
EMAIL ADDRESS			
The offeror or quoter reprete Government in connection		ersons are authorized to negotiat roposals or quotations: (list nar	
NAME	TITLE	EMAIL ADDRESS	PHONE NUMBER
		_	

# SECTION IV EVALUATION OF OFFERS

#### **52.212-2 EVALUATION – COMMERCIAL ITEMS (JAN 1999)**

1. The Government will award a contract resulting from this solicitation to responsible offeror whose offer conforms to the solicitation and which represents the best overall value, price and other non-priced factors listed below considered. Non-priced evaluation factors consisting of Technical Excellence, Past Performance/Corporate Experience and Socioeconomic Consideration are listed below. Technical Excellence is significantly more important than Past Performance/Corporate Experience and Socioeconomic Consideration combined. Past Performance/Corporate Experience is slightly more significant than Socioeconomic Consideration. Subfactors listed in Technical Excellence are listed in descending order of importance; however, the first two factors of Capability to Perform Nationwide and Procurement Capabilities and Information Systems are weighted equally. Non-Priced Factors, when combined, are slightly more important than price.

#### I. NON-PRICED FACTORS

#### A. TECHNICAL EXCELLENCE

- Capability to Perform Nationwide This subfactor will consider the location of warehouse sites; the offeror's product line and availability; and product quality and safety.
- 2) Procurement Capabilities and Information Systems This subfactor will consider offeror's purchasing system controls; product pricing; the ordering process and electronic system; and management report capabilities.
- 3) **Quality Assurance and Emergency Management** This subfactor will consider warehouse and inventory management; processes for product delivery; product quality assurance; emergency readiness plans; and performance metrics.
- 4) **Customer Service** This subfactor will consider offeror's customer service approach; and value added services.

#### B. PAST PERFORMANCE/CORPORATE EXPERIENCE

C. SOCIOECONOMIC PARTICIPATION

#### II. PRICE FACTORS

A. DISTRIBUTION PRICE (FEE) BY VISN, PRODUCT CATEGORY FOR BASE AND OPTION YEARS

#### 2. Evaluation of Technical Excellence

The Government will evaluate whether the offeror's methods and proposed approach have adequately and completely considered, defined, and satisfied the requirements specified in the solicitation. The government will evaluate the offeror's ability to perform as a full line food distributor/prime vendor supplier. The government will evaluate the offeror's experience and ability to provide support as a prime vendor supplier in the geographic areas cited in the solicitation. The Government will consider the offeror's adherence to the terms and conditions specified in the solicitation. Offerors are cautioned about taking exception to any of the terms in this solicitation. Normally, award may not be made to an offeror that takes exception to any term. If any exception does not meet the minimum requirements of the solicitation, the offeror's proposal may be eliminated from award consideration. The Government reserves the right to conduct discussions but intends to make award on initial proposals. Offeror's may not have the opportunity to submit a revised proposal removing exceptions to terms. The proposal will be evaluated to determine the extent to which each requirement of the

solicitation has been addressed based on responses to the questions provided in the Addendum to FAR 52.212-1, Paragraph 2 "Technical Excellence", of this solicitation.

#### 3. Evaluation of Past Performance/Corporate Experience

Evaluation of past performance will be a subjective assessment based on consideration of all relevant facts and circumstances. The Government may use information received from the references provided by the offeror in Attachment E, information provided in Attachment F responses to questions provided in the Addendum to FAR 52.212-1, Paragraph 3, 'Past Performance/Corporate Experience' of the solicitation, any additional data provided within the proposal as it relates to performance and corporate experience, information from the Government's files or information from any other source the Government deems appropriate. Information requested by the offeror's references will include record of product availability, fill-rates, timely deliveries, product price accuracy and management information systems, and customer service. The offeror will be evaluated for information accuracy and performance on commercial and government accounts.

#### 4. Evaluation of Socioeconomic Participation

In an effort to achieve socioeconomic small business goals, the Government will evaluate proposed participation in performance of the contract by the following types of business concerns: Service-Disabled Veteran-Owned Small Business (SDVOSB); Veteran-Owned Small Business (VOSB); and Small Disadvantaged Business (SDB) concerns. This factor takes into consideration an offeror's status as a SDVOSB, VOSB, or SDB and/or its proposed use of eligible SDVOSB, VOSB, and/or SDB concerns as subcontractors. Socio-Economic Consideration will give preference in the following order of relative importance.

- 1. Service-Disabled Veteran-Owned Small Business (SDVOSB) performing as the prime contractor:
- 2. Veteran-Owned Small Business (VOSB) performing as the prime contractor;
- 3. Small, Disadvantaged Business (SDB) performing as the prime contractor;
- 4. Non-SDVOSB, VOSB or SDB Business committing to subcontract with these types of small businesses in the performance of the contract;
- 5. Large business with a past performance history of meeting or exceeding its SDVOSB, VOSB, and SDB goals in small business subcontracting plans or is currently participating in the VA Mentor-Protégé Program as stated in 852.219-71 in the solicitation.

The Government will evaluate large businesses based on the level of small business commitment demonstrated in their proposal (Attachment G, if applicable), prior level of commitment to utilizing small businesses in performance of prior contracts, and responses to questions provided in the Addendum to FAR 52.212-1, Paragraph 4 "Socioeconomic Participation" of the solicitation.

#### 5. Evaluation of Price

The Government will evaluate offers for award purposes on a calculated aggregate score. The government will take the submitted Landed Product Price plus any applicable transportation fee submitted by offerors in "Attachment I" and will add in the offeror's proposed distribution fee. This calculation will be performed for each product in each VISN and each proposed option year. All calculations will be totaled. The lowest calculated aggregate score will be evaluated as the lowest overall price to the Government.

Fees offered for Produce, an optional category, will not be taken into consideration in the evaluation of the price decision. However if a distribution price (fee) is offered the price will be evaluated for reasonableness.

The base year pricing will be compared with the prices offered by other offerors and will also be compared to current year pricing utilizing actual VISN purchases in each category from FY11 to determine cost reasonableness. Option year prices will be evaluated in the aggregate score and will be compared to other offerors for cost reasonableness. The Government may determine that an offer is unacceptable if any product category prices in the base year or option year prices are significantly unbalanced.

Special pricing incentives are optional for offerors and are highly encouraged. Offered pricing incentives will not be evaluated as part of the pricing proposal but will be taken into consideration when determining the overall best value of proposals.

#### 52.212-3 OFFEROR REPRESENTATIONS AND CERTIFICATIONS— COMMERCIAL ITEMS (MAY 2011)

An offeror shall complete only paragraph (b) of this provision if the offeror has completed the annual representations and certifications electronically at <a href="http://orca.bpn.gov">http://orca.bpn.gov</a>. If an offeror has not completed the annual representations and certifications electronically at the ORCA website, the offeror shall complete only paragraphs (c) through (o) of this provision.

(a) Definitions. As used in this provision--

"Economically disadvantaged women-owned small business (EDWOSB) concern" means a small business concern that is at least 51 percent directly and unconditionally owned by, and the management and daily business operations of which are controlled by, one or more women who are citizens of the United States and who are economically disadvantaged in accordance with 13 CFR part 127. It automatically qualifies as a women-owned small business eligible under the WOSB Program.

"Forced or indentured child labor" means all work or service--

- (1) Exacted from any person under the age of 18 under the menace of any penalty for its nonperformance and for which the worker does not offer himself voluntarily; or
- (2) Performed by any person under the age of 18 pursuant to a contract the enforcement of which can be accomplished by process or penalties.

"Inverted domestic corporation", as used in this section, means a foreign incorporated entity which is treated as an inverted domestic corporation under 6 U.S.C. 395(b), i.e., a corporation that used to be incorporated in the United States, or used to be a partnership in the United States, but now is incorporated in a foreign country, or is a subsidiary whose parent corporation is incorporated in a foreign country, that meets the criteria specified in 6 U.S.C. 395(b), applied in accordance with the rules and definitions of 6 U.S.C. 395(c). An inverted domestic corporation as herein defined does not meet the definition of an inverted domestic corporation as defined by the Internal Revenue Code at 26 U.S.C. 7874.

"Manufactured end product" means any end product in Federal Supply Classes (FSC) 1000-9999, except--

- (1) FSC 5510, Lumber and Related Basic Wood Materials;
- (2) Federal Supply Group (FSG) 87, Agricultural Supplies;

- (3) FSG 88, Live Animals;
- (4) FSG 89, Food and Related Consumables;
- (5) FSC 9410, Crude Grades of Plant Materials;
- (6) FSC 9430, Miscellaneous Crude Animal Products, Inedible;
- (7) FSC 9440, Miscellaneous Crude Agricultural and Forestry Products;
- (8) FSC 9610, Ores;
- (9) FSC 9620, Minerals, Natural and Synthetic; and
- (10) FSC 9630, Additive Metal Materials.

"Place of manufacture" means the place where an end product is assembled out of components, or otherwise made or processed from raw materials into the finished product that is to be provided to the Government. If a product is disassembled and reassembled, the place of reassembly is not the place of manufacture.

"Restricted business operations" means business operations in Sudan that include power production activities, mineral extraction activities, oil-related activities, or the production of military equipment, as those terms are defined in the Sudan Accountability and Divestment Act of 2007 (Pub. L. 110-174). Restricted business operations do not include business operations that the person (as that term is defined in Section 2 of the Sudan Accountability and Divestment Act of 2007) conducting the business can demonstrate-

- (1) Are conducted under contract directly and exclusively with the regional government of southern Sudan;
- (2) Are conducted pursuant to specific authorization from the Office of Foreign Assets Control in the Department of the Treasury, or are expressly exempted under Federal law from the requirement to be conducted under such authorization;
  - (3) Consist of providing goods or services to marginalized populations of Sudan;
- (4) Consist of providing goods or services to an internationally recognized peacekeeping force or humanitarian organization;
  - (5) Consist of providing goods or services that are used only to promote health or education; or
  - (6) Have been voluntarily suspended.

"Service-disabled veteran-owned small business concern"--

(1) Means a small business concern--

- (i) Not less than 51 percent of which is owned by one or more service-disabled veterans or, in the case of any publicly owned business, not less than 51 percent of the stock of which is owned by one or more service-disabled veterans; and
- (ii) The management and daily business operations of which are controlled by one or more servicedisabled veterans or, in the case of a service-disabled veteran with permanent and severe disability, the spouse or permanent caregiver of such veteran.
- (2) Service-disabled veteran means a veteran, as defined in 38 U.S.C. 101(2), with a disability that is service-connected, as defined in 38 U.S.C. 101(16).

"Small business concern" means a concern, including its affiliates that is independently owned and operated, not dominant in the field of operation in which it is bidding on Government contracts, and qualified as a small business under the criteria in 13 CFR Part 121 and size standards in this solicitation.

"Subsidiary" means an entity in which more than 50 percent of the entity is owned--

- (1) Directly by a parent corporation; or
- (2) Through another subsidiary of a parent corporation.

"Veteran-owned small business concern" means a small business concern-

- (1) Not less than 51 percent of which is owned by one or more veterans (as defined at 38 U.S.C. 101(2)) or, in the case of any publicly owned business, not less than 51 percent of the stock of which is owned by one or more veterans; and
  - (2) The management and daily business operations of which are controlled by one or more veterans.

"Women-owned business concern" means a concern which is at least 51 percent owned by one or more women; or in the case of any publicly owned business, at least 51 percent of its stock is owned by one or more women; and whose management and daily business operations are controlled by one or more women.

"Women-owned small business concern" means a small business concern-

- (1) That is at least 51 percent owned by one or more women; or, in the case of any publicly owned business, at least 51 percent of the stock of which is owned by one or more women; and
  - (2) Whose management and daily business operations are controlled by one or more women.

"Women-owned small business (WOSB) concern eligible under the WOSB Program" (in accordance with 13 CFR part 127), means a small business concern that is at least 51 percent directly and unconditionally owned by, and the management and daily business operations of which are controlled by, one or more women who are citizens of the United States.

(b)(1) Annual Representations and Certifications. Any changes provided by the offeror in paragraph (b)(2) of this provision do not automatically change the representations and certifications posted on the Online Representations and Certifications Application (ORCA) website.

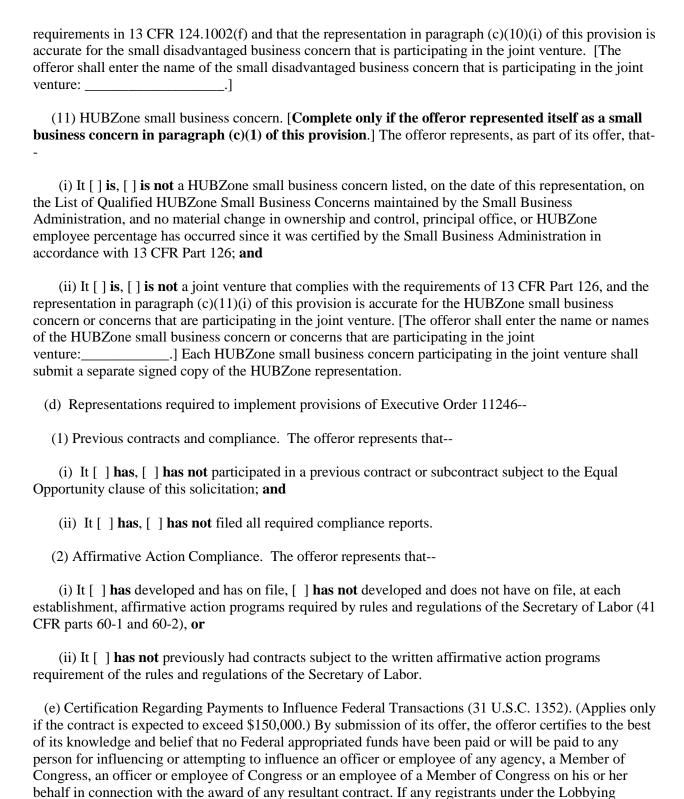
- (2) The offeror has completed the annual representations and certifications electronically via the ORCA website at <a href="http://orca.bpn.gov">http://orca.bpn.gov</a>. After reviewing the ORCA database information, the offeror verifies by submission of this offer that the representations and certifications currently posted electronically at FAR 52.212-3, Offeror Representations and Certifications--Commercial Items, have been entered or updated in the last 12 months, are current, accurate, complete, and applicable to this solicitation (including the business size standard applicable to the NAICS code referenced for this solicitation), as of the date of this offer and are incorporated in this offer by reference (see FAR 4.1201), except for paragraphs .
- (c) Offerors must complete the following representations when the resulting contract will be performed in the United States or its outlying areas. Check all that apply.
- (1) Small business concern. The offeror represents as part of its offer that it [ ] is, [ ] is not a small business concern.
- (2) Veteran-owned small business concern. [Complete only if the offeror represented itself as a small business concern in paragraph (c)(1) of this provision.] The offeror represents as part of its offer that it [] is, [] is not a veteran-owned small business concern.
- (3) Service-disabled veteran-owned small business concern. [Complete only if the offeror represented itself as a veteran-owned small business concern in paragraph (c)(2) of this provision.] The offeror represents as part of its offer that it [ ] is, [ ] is not a service-disabled veteran-owned small business concern.
- (4) Small disadvantaged business concern. [Complete only if the offeror represented itself as a small business concern in paragraph (c)(1) of this provision.] The offeror represents, for general statistical purposes, that it [ ] is, [ ] is not a small disadvantaged business concern as defined in 13 CFR 124.1002.
- (5) Women-owned small business concern. [Complete only if the offeror represented itself as a small business concern in paragraph (c)(1) of this provision.] The offeror represents that it [] is, [] is not a women-owned small business concern.

Note: Complete paragraphs (c)(8) and (c)(9) only if this solicitation is expected to exceed the simplified acquisition threshold.

- (6) WOSB concern eligible under the WOSB Program. [Complete only if the offeror represented itself as a women-owned small business concern in paragraph (c)(5) of this provision.] The offeror represents that--
- (i) It [] is, [] is not a WOSB concern eligible under the WOSB Program, has provided all the required documents to the WOSB Repository, and no change in circumstances or adverse decisions have been issued that affects its eligibility; and
- (ii) It [] is, [] is not a joint venture that complies with the requirements of 13 CFR part 127, and the representation in paragraph (c)(6)(i) of this provision is accurate in reference to the WOSB concern or concerns that are participating in the joint venture. [The offeror shall enter the name or names of the WOSB concern or concerns that are participating in the joint venture:\_\_\_\_\_\_.] Each WOSB concern participating in the joint venture shall submit a separate signed copy of the WOSB representation.

(7) Economically disadvantaged women-owned small business (EDWOSB) concern. [Complete only if the offeror represented itself as a WOSB concern eligible under the WOSB Program in (c)(6) of this provision.] The offeror represents that
(i) It [] is, [] is not an EDWOSB concern eligible under the WOSB Program, has provided all the required documents to the WOSB Repository, and no change in circumstances or adverse decisions have been issued that affects its eligibility; and
(ii) It [] is, [] is not a joint venture that complies with the requirements of 13 CFR part 127, and the representation in paragraph (c)(7)(i) of this provision is accurate in reference to the EDWOSB concern or concerns that are participating in the joint venture. The offeror shall enter the name or names of the EDWOSB concern or concerns that are participating in the joint venture: Each EDWOSB concern participating in the joint venture shall submit a separate signed copy of the EDWOSB representation.
Note to paragraphs $(c)(8)$ and $(9)$ : Complete paragraphs $(c)(8)$ and $(c)(9)$ only if this solicitation is expected to exceed the simplified acquisition threshold.
(8) Women-owned business concern (other than small business concern). [Complete only if the offeror is a women-owned business concern and did not represent itself as a small business concern in paragraph (c)(1) of this provision.] The offeror represents that it [ ] is a women-owned business concern.
(9) Tie bid priority for labor surplus area concerns. If this is an invitation for bid, small business offerors may identify the labor surplus areas in which costs to be incurred on account of manufacturing or production (by offeror or first-tier subcontractors) amount to more than 50 percent of the contract price:
(10) [Complete only if the solicitation contains the clause at FAR 52.219-23, Notice of Price Evaluation Adjustment for Small Disadvantaged Business Concerns, or FAR 52.219-25, Small Disadvantaged Business Participation ProgramDisadvantaged Status and Reporting, and the offeror desires a benefit based on its disadvantaged status.]
(i) General. The offeror represents that either
(A) It [ ] is, [ ] is not certified by the Small Business Administration as a small disadvantaged business concern and identified, on the date of this representation, as a certified small disadvantaged business concern in the CCR Dynamic Small Business Search database maintained by the Small Business Administration, and that no material change in disadvantaged ownership and control has occurred since its certification, and, where the concern is owned by one or more individuals claiming disadvantaged status, the net worth of each individual upon whom the certification is based does not exceed \$750,000 after taking into account the applicable exclusions set forth at 13 CFR 124.104(c)(2); or
(B) It [] has, [] has not submitted a completed application to the Small Business Administration or a Private Certifier to be certified as a small disadvantaged business concern in accordance with 13 CFR 124, Subpart B, and a decision on that application is pending, and that no material change in disadvantaged ownership and control has occurred since its application was submitted.
(ii) [ ] Joint Ventures under the Price Evaluation Adjustment for Small Disadvantaged Business Concerns. The offeror represents, as part of its offer, that it is a joint venture that complies with the

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Disclosure Act of 1995 have made a lobbying contact on behalf of the offeror with respect to this contract, the offeror shall complete and submit, with its offer, OMB Standard Form LLL, Disclosure of Lobbying Activities, to provide the name of the registrants. The offeror need not report regularly employed officers or employees of the offeror to whom payments of reasonable compensation were

made.

- (f) Buy American Act Certificate. (Applies only if the clause at Federal Acquisition Regulation (FAR) 52.225-1, Buy American Act--Supplies, is included in this solicitation.)
- (1) The offeror certifies that each end product, except those listed in paragraph (f)(2) of this provision, is a domestic end product and that for other than COTS items, the offeror has considered components of unknown origin to have been mined, produced, or manufactured outside the United States. The offeror a d

as domestic end produ test in paragraph (2) o the-shelf (COTS) item	d products those end products manufactured in the United States that do not qualify acts, i.e., an end product that is not a COTS item and does not meet the component of the definition of "domestic end product." The terms "commercially available off-n," "component," "domestic end product," "end product," "foreign end product," and fined in the clause of this solicitation entitled "Buy American ActSupplies."
(2) Foreign End Pro	oducts:
Line Item No	Country of Origin
	[List as necessary]
(3) The Government 25.	nt will evaluate offers in accordance with the policies and procedures of FAR Part
	n ActFree Trade AgreementsIsraeli Trade Act Certificate. (Applies only if the -3, Buy American ActFree Trade AgreementsIsraeli Trade Act, is included in
of this provision, is a considered component United States. The term available off-the-shelf product," "Free Trade	rtifies that each end product, except those listed in paragraph (g)(1)(ii) or (g)(1)(iii) domestic end product and that for other than COTS items, the offeror has ts of unknown origin to have been mined, produced, or manufactured outside the ms "Bahrainian, Moroccan, Omani, or Peruvian end product," "commercially (COTS) item," "component," "domestic end product," "end product," "foreign end Agreement country," "Free Trade Agreement country end product," "Israeli end States" are defined in the clause of this solicitation entitled "Buy American Act-ts-Israeli Trade Act."
(other than Bahrainian	ertifies that the following supplies are Free Trade Agreement country end products a, Moroccan, Omani, or Peruvian end products) or Israeli end products as defined in itation entitled "Buy American ActFree Trade AgreementsIsraeli Trade Act":
Free Trade Agree End Products) or Israe	ment Country End Products (Other than Bahrainian, Moroccan, Omani, or Peruvian eli End Products:
Line Item No.	Country of Origin

	[List as necessary]	
oaragraph (g)(1)(ii) o ActFree Trade Agre and products manufac	of this provision) as defined in the eementsIsraeli Trade Act." ctured in the United States the COTS item and does not meet the cotton of th	are foreign end products (other than those listed in in the clause of this solicitation entitled "Buy American The offeror shall list as other foreign end products those hat do not qualify as domestic end products, i.e., an end et the component test in paragraph (2) of the definition of
Other Foreign Er	nd Products:	
Line Item No.	Country of Origin	
	[List as necessary]	
(iv) The Government.	nent will evaluate offers in a	accordance with the policies and procedures of FAR Part
to the clause at FAR		ssIsraeli Trade Act Certificate, Alternate I. If Alternate solicitation, substitute the following paragraph rision:
	_	supplies are Canadian end products as defined in the ActFree Trade AgreementsIsraeli Trade Act":
Canadian End Pr	oducts:	
Line Item No.		
	[List as necessary]	
(3) Buy American	ActFree Trade Agreement	sIsraeli Trade Act Certificate, Alternate II. If Alternate

II to the clause at FAR 52.225-3 is included in this solicitation, substitute the following paragraph

(g)(1)(ii) for paragraph (g)(1)(ii) of the basic provision:

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(g)(1)(ii) The offeror certifies that the following supplies are Canadian end products or Israeli end products as defined in the clause of this solicitation entitled "Buy American Act--Free Trade Agreements-Israeli Trade Act":

Canadian or Israe	eli End Products:	
Line Item No.	Country of Origin	
		_
		_
	[List as necessary]	
(4) Trade Agreeme included in this solici		nly if the clause at FAR 52.225-5, Trade Agreements, is
. ,	nade, designated country er	et, except those listed in paragraph (g)(4)(ii) of this d product, as defined in the clause of this solicitation
(ii) The offeror sl designated country, e		ts those end products that are not U.Smade or
Other End Produc	cts:	
Line Item No.	Country of Origin	
		_
		-
	[List as necessary]	

- (iii) The Government will evaluate offers in accordance with the policies and procedures of FAR Part 25. For line items covered by the WTO GPA, the Government will evaluate offers of U.S.-made or designated country end products without regard to the restrictions of the Buy American Act. The Government will consider for award only offers of U.S.-made or designated country end products unless the Contracting Officer determines that there are no offers for such products or that the offers for such products are insufficient to fulfill the requirements of the solicitation.
- (h) Certification Regarding Responsibility Matters (Executive Order 12689). (**Applies only if the contract value is expected to exceed the simplified acquisition threshold.**) The offeror certifies, to the best of its knowledge and belief, that the offeror and/or any of its principals--

- (1) [ ] Are, [ ] are not presently debarred, suspended, proposed for debarment, or declared ineligible for the award of contracts by any Federal agency;
- (2) [] **Have**, [] **have not**, within a three-year period preceding this offer, been convicted of or had a civil judgment rendered against them for: commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a Federal, state or local government contract or subcontract; violation of Federal or state antitrust statutes relating to the submission of offers; or Commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, tax evasion, violating Federal criminal tax laws, or receiving stolen property;
- (3) [ ] **Are**, [ ] **are not** presently indicted for, or otherwise criminally or civilly charged by a Government entity with, commission of any of these offenses enumerated in paragraph (h)(2) of this clause; and
- (4) [ ] **Have**, [ ] **have not**, within a three-year period preceding this offer, been notified of any delinquent Federal taxes in an amount that exceeds \$3,000 for which the liability remains unsatisfied.
  - (i) Taxes are considered delinquent if both of the following criteria apply:
- (A) The tax liability is finally determined. The liability is finally determined if it has been assessed. A liability is not finally determined if there is a pending administrative or judicial challenge. In the case of a judicial challenge to the liability, the liability is not finally determined until all judicial appeal rights have been exhausted.
- (B) The taxpayer is delinquent in making payment. A taxpayer is delinquent if the taxpayer has failed to pay the tax liability when full payment was due and required. A taxpayer is not delinquent in cases where enforced collection action is precluded.
  - (ii) Examples.
- (A) The taxpayer has received a statutory notice of deficiency, under I.R.C. Sec. 6212, which entitles the taxpayer to seek Tax Court review of a proposed tax deficiency. This is not a delinquent tax because it is not a final tax liability. Should the taxpayer seek Tax Court review, this will not be a final tax liability until the taxpayer has exercised all judicial appeal rights.
- (B) The IRS has filed a notice of Federal tax lien with respect to an assessed tax liability, and the taxpayer has been issued a notice under I.R.C. Sec. 6320 entitling the taxpayer to request a hearing with the IRS Office of Appeals contesting the lien filing, and to further appeal to the Tax Court if the IRS determines to sustain the lien filing. In the course of the hearing, the taxpayer is entitled to contest the underlying tax liability because the taxpayer has had no prior opportunity to contest the liability. This is not a delinquent tax because it is not a final tax liability. Should the taxpayer seek tax court review, this will not be a final tax liability until the taxpayer has exercised all judicial appeal rights.
- (C) The taxpayer has entered into an installment agreement pursuant to I.R.C. Sec. 6159. The taxpayer is making timely payments and is in full compliance with the agreement terms. The taxpayer is not delinquent because the taxpayer is not currently required to make full payment.
- (D) The taxpayer has filed for bankruptcy protection. The taxpayer is not delinquent because enforced collection action is stayed under 11 U.S.C. 362 (the Bankruptcy Code).

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(i) Certification Regarding Knowledge of Child Labor for 13126).	Listed End Products (Executive Order
(1) Listed end products.	
Listed End Product	Listed Countries of Origin
(2) Certification. [If the Contracting Officer has identified paragraph (i)(1) of this provision, then the offeror must certithe appropriate block.]	
[ ] (i) The offeror will not supply any end product listed i mined, produced, or manufactured in the corresponding cour	
[] (ii) The offeror may supply an end product listed in parmined, produced, or manufactured in the corresponding councertifies that it has made a good faith effort to determine who used to mine, produce, or manufacture any such end product those efforts, the offeror certifies that it is not aware of any second contractions.	ntry as listed for that product. The offeror ether forced or indentured child labor was furnished under this contract. On the basis of
(j) Place of manufacture. (Does not apply unless the solicit manufactured end products.) For statistical purposes only, the manufacture of the end products it expects to provide in respect	ne offeror shall indicate whether the place of
(1) In the United States (Check this box if the total and manufactured in the United States exceeds the total anticipat manufactured outside the United States); or	
(2) Outside the United States.	
(k) Certificates regarding exemptions from the application the offeror as to its compliance with respect to the contract a compliance by its subcontractor if it subcontracts out the exe	lso constitutes its certification as to
[ ] (1) Maintenance, calibration, or repair of certain equipments of the offeror [ ] does [ ] does not certify that	pment as described in FAR 22.1003-4(c)(1).
(i) The items of equipment to be serviced under this con Governmental purposes and are sold or traded by the offeror subcontract) in substantial quantities to the general public in	(or subcontractor in the case of an exempt
(ii) The services will be furnished at prices which are, or prices (see FAR 22.1003-4(c)(2)(ii)) for the maintenance, can be a service of the control of the maintenance of the control of	
(iii) The compensation (wage and fringe benefits) plan funder the contract will be the same as that used for these em the same equipment of commercial customers.	
[ ] (2) Certain services as described in FAR 22.1003-4(d) that	1)(1). The offeror [ ] does [ ] does not certify

- (i) The services under the contract are offered and sold regularly to non-Governmental customers, and are provided by the offeror (or subcontractor in the case of an exempt subcontract) to the general public in substantial quantities in the course of normal business operations;
- (ii) The contract services will be furnished at prices that are, or are based on, established catalog or market prices (see FAR 22.1003-4(d)(2)(iii));
- (iii) Each service employee who will perform the services under the contract will spend only a small portion of his or her time (a monthly average of less than 20 percent of the available hours on an annualized basis, or less than 20 percent of available hours during the contract period if the contract period is less than a month) servicing the Government contract; and
- (iv) The compensation (wage and fringe benefits) plan for all service employees performing work under the contract is the same as that used for these employees and equivalent employees servicing commercial customers.
  - (3) If paragraph (k)(1) or (k)(2) of this clause applies--

(3) Taxpaver Identification Number (TIN).

- (i) If the offeror does not certify to the conditions in paragraph (k)(1) or (k)(2) and the Contracting Officer did not attach a Service Contract Act wage determination to the solicitation, the offeror shall notify the Contracting Officer as soon as possible; and
- (ii) The Contracting Officer may not make an award to the offeror if the offeror fails to execute the certification in paragraph (k)(1) or (k)(2) of this clause or to contact the Contracting Officer as required in paragraph (k)(3)(i) of this clause.
- (l) Taxpayer Identification Number (TIN) (26 U.S.C. 6109, 31 U.S.C. 7701). (Not applicable if the offeror is required to provide this information to a central contractor registration database to be eligible for award.)
- (1) All offerors must submit the information required in paragraphs (1)(3) through (1)(5) of this provision to comply with debt collection requirements of 31 U.S.C. 7701(c) and 3325(d), reporting requirements of 26 U.S.C. 6041, 6041A, and 6050M, and implementing regulations issued by the Internal Revenue Service (IRS).
- (2) The TIN may be used by the Government to collect and report on any delinquent amounts arising out of the offeror's relationship with the Government (31 U.S.C. 7701(c)(3)). If the resulting contract is subject to the payment reporting requirements described in FAR 4.904, the TIN provided hereunder may be matched with IRS records to verify the accuracy of the offeror's TIN.

[ ] TIN:
[ ] TIN has been applied for.
[ ] TIN is not required because:
[ ] Offeror is a nonresident alien, foreign corporation, or foreign partnership that does not have acome effectively connected with the conduct of a trade or business in the United States and does not ave an office or place of business or a fiscal paying agent in the United States;

[ ] Offeror is an agency or instrumentality of a foreign government;
[ ] Offeror is an agency or instrumentality of the Federal Government.
(4) Type of organization.
[ ] Sole proprietorship;
[ ] Partnership;
[ ] Corporate entity (not tax-exempt);
[ ] Corporate entity (tax-exempt);
[ ] Government entity (Federal, State, or local);
[ ] Foreign government;
[ ] International organization per 26 CFR 1.6049-4;
[ ] Other
(5) Common parent.
[ ] Offeror is not owned or controlled by a common parent;
[ ] Name and TIN of common parent:
Name
TIN
(m) Restricted business operations in Sudan. By submission of its offer, the offeror certifies that the offeror does not conduct any restricted business operations in Sudan.
(n) Prohibition on Contracting with Inverted Domestic Corporations(1) Relation to Internal Revenue Code. An inverted domestic corporation as herein defined does not meet the definition of an inverted domestic corporation as defined by the Internal Revenue Code 25 U.S.C. 7874.
(2) Representation. By submission of its offer, the offeror represents that
(i) It is not an inverted domestic corporation; and
(ii) It is not a subsidiary of an inverted domestic corporation.
(o) Sanctioned activities relating to Iran.
(1) Unless a waiver is granted or an exception applies as provided in paragraph (o)(2) of this provision, by submission of its offer, the offeror certifies that the offeror, or any person owned or controlled by the

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offeror, does not engage in any activities for which sanctions may be imposed under section 5 of the Iran Sanctions Act of 1996.

- (2) The certification requirement of paragraph (o)(1) of this provision does not apply if-
- (i) This solicitation includes a trade agreements certification (e.g., 52.212-3(g) or a comparable agency provision); and
- (ii) The offeror has certified that all the offered products to be supplied are designated country end products.